

Community HealthCare Connections

2010 12-Month Outcomes Report

| ACTIVITY   | DATA   | Jan '10      | Feb '10      | March '10    | April '10    | May '10      | June '10     | July '10     | Aug '10      | Sept '10     | Oct'10       | Nov '10      | Dec '10      | 12-month Total<br>(or 12-month<br>high)<br>THIS YEAR | As compared to<br>LAST YEAR |       |
|--|--|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--|-----------------------------|-------|
| CHP PLAN A   | Total Current Enrollment                                       | 1403         | 1302         | 1505         | 962          | 803          | 783          | 753          | 729          | 720          | 708          | 935          | 1370         | (1505)   | (1789)                      |       |
| CHP PLAN B   | Number of New Enrollments this month                           | 47           | 9            | 19           | 30           | 22           | 29           | 50           | 13           | 4            | 15           | 15           | 31           | 284  | 728                         |       |
|  | Aged 60 and Over   | 4            | 1            | 1            | 13           | 5            | 7            | 7            | 2            | 0            | 5            | 3            | 1            | 49   | 167                         |       |
|  | Under Age 60   | 43           | 8            | 18           | 17           | 17           | 22           | 43           | 11           | 4            | 10           | 12           | 30           | 235  | 561                         |       |
|  | Total Current Enrollment                                       | 921          | 939          | 945          | 912          | 923          | 907          | 910          | 891          | 835          | 829          | 787          | 707          | (945)  | (950)                       |       |
|  | Aged 60 and Over   | 160          | 158          | 156          | 169          | 177          | 175          | 170          | 157          | 153          | 153          | 147          | 135          | -  | -                           |       |
|  | Under Age 60   | 761          | 781          | 789          | 743          | 746          | 732          | 740          | 734          | 682          | 676          | 640          | 572          | -  | -                           |       |
|  | Number of eligible individuals on the waiting list             | 741          | 902          | 1044         | 1118         | 1197         | 1254         | 1324         | 1408         | 1395         | 1278         | 433          | 490          | (1408)   | (1142)                      |       |
| Referral & Advocacy  | Communication and Education on Health Access Resources         | -            | -            | -            | -            | -            | -            | 403          | 415          | 351          | 367          | 355          | 315          | 2206   | -                           |       |
|  | Number of new Referral & Advocacy Cases taken on this month    | 290          | 302          | 318          | 316          | 321          | 401          | 341          | 378          | 382          | 366          | 352          | 327          | 4094   | 1338                        |       |
| Hospital Coordination<br>Services -<br>EMERGENCY<br>DEPARTMENT           | Number of Emergency Department Community Referrals             | 4            | 3            | 9            | 70           | 34           | 34           | 10           | 5            | 5            | 37           | 30           | 24           | 265  | 487                         |       |
|  | Number of Emergency Department Clinic Referrals                | -            | -            | 2            | 7            | 2            | 12           | 28           | 8            | 13           | 8            | 9            | 7            | 96   | -                           |       |
|  | Number Resolved  | 4            | 2            | 9            | 9            | 7            | 14           | 15           | 13           | 18           | 12           | 14           | 12           | 129  | 113                         |       |
|  | Number Unresolved - Improper Referral                          | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0  | 0                           |       |
|  | Number Unresolved - Other Reasons (NO SHOW)                    | 0            | 1            | 2            | 68           | 29           | 32           | 23           | 0            | 0            | 0            | 33           | 25           | 19   | 232                         | 374   |
| Hospital Coordination<br>Services -<br>INPATIENT<br>DISCHARGE<br>SUPPORT | Hospital Discharge Assistance - BCHS - # people helped         | -            | -            | -            | -            | -            | 13           | 19           | 12           | 19           | 9            | 6            | 11           | 89   | -                           |       |
|  | Hospital Discharge Assistance - BCHS - \$ value of services    | -            | -            | -            | -            | -            | \$614.81     | \$565.95     | \$501.51     | \$743.13     | \$167.20     | \$180.82     | \$438.84     | \$3,212.26   | -                           |       |
|  | Hospital Discharge Assistance - Oaklawn - # people helped      | -            | -            | -            | -            | -            | -            | 1            | 2            | 1            | 2            | 2            | 1            | 9  | -                           |       |
|  | Hospital Discharge Assistance - Oaklawn - \$ value of services | -            | -            | -            | -            | -            | -            | \$21.38      | \$63.90      | \$22.81      | \$159.05     | \$14.00      | \$25.00      | \$306.14   | -                           |       |
| Prescription Drug<br>Access  | How many <b>new</b> clients were enrolled in PDAP this month?  | 44           | 26           | 25           | 44           | 43           | 57           | 57           | 48           | 50           | 35           | 32           | 39           | 500  | 451                         |       |
|  | TOTAL active PDAP clients as of this month                     | 1351         | 1367         | 1415         | 1459         | 1502         | 1559         | 1616         | 1664         | 1714         | 1749         | 1781         | 1815         | (1815)   | (1307)                      |       |
|  | How many new applications were submitted this month?           | 757          | 749          | 862          | 1316         | 703          | 763          | 1051         | 965          | 965          | 929          | 948          | 885          | 10,893   | 8,545                       |       |
|  | Aged 60 and Over   | 153          | 149          | 137          | 288          | 143          | 160          | 231          | 201          | 239          | 188          | 189          | 189          | 2,267  | 1,845                       |       |
|  | Under Age 60   | 604          | 600          | 725          | 1028         | 560          | 603          | 820          | 764          | 726          | 741          | 759          | 696          | 8,626  | 6,700                       |       |
|  | How many <b>new</b> providers using PDAP program this month?   | 3            | 4            | 1            | 1            | 2            | 1            | 2            | 3            | 3            | 1            | 2            | 2            | 0  | 22                          | 47    |
|  | How many total providers are using the PDAP program?           | 239          | 239          | 240          | 241          | 243          | 218          | 220          | 223          | 223          | 224          | 226          | 228          | 228  | (243)                       | (245) |
|  | How many <b>people</b> picked up prescriptions this month?     | 360          | 304          | 404          | 326          | 399          | 471          | 797          | 506          | 588          | 588          | 244          | 571          | 481  | 5451                        | 4195  |
|  | Aged 60 and Over   | 78           | 78           | 77           | 68           | 90           | 91           | 203          | 101          | 69           | 67           | 128          | 181          | 181  | 1,231                       | 903   |
|  | Under Age 60   | 282          | 226          | 327          | 258          | 309          | 380          | 594          | 405          | 519          | 177          | 443          | 300          | 4,220  | 3,292                       |       |
|  | How many total prescriptions were picked up this month?        | 578          | 471          | 703          | 512          | 710          | 856          | 819          | 889          | 889          | 657          | 592          | 1003         | 799  | 8589                        | 6804  |
|  | Dollar value of the prescriptions picked up this month?        | \$329,322.40 | \$317,739.89 | \$466,922.71 | \$338,949.85 | \$506,149.93 | \$551,470.57 | \$570,526.06 | \$612,945.92 | \$499,164.08 | \$396,215.91 | \$655,601.87 | \$569,577.11 | \$5,814,586.30                                       | \$4,858,477.37              |       |
|  | Total number of Prescription Discount Cards issued             | 5            | 6            | 4            | 2            | 1            | 9            | 0            | 1            | 1            | 0            | 1            | 3            | 0  | 32                          | 113   |

Community HealthCare Connections

2010 12-Month Outcomes Report

| ACTIVITY                                      | DATA  | Jan '10           | Feb '10           | March '10         | April '10         | May '10           | June '10           | July '10          | Aug '10            | Sept '10          | Oct'10            | Nov '10           | Dec '10           | 12-month Total<br>(or 12-month<br>high)<br>THIS YEAR | As compared to<br>LAST YEAR |        |
|---|---|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|-------------------|--------------------|-------------------|-------------------|-------------------|-------------------|--|-----------------------------|--------|
| Health Assistance<br>Fund                     | Prescription Assistance - # helped (Age 60+)                    | 9                 | 7                 | 13                | 12                | 19                | 20                 | 28                | 36                 | 31                | 25                | 20                | 17                | 237  | 54                          |        |
|   | Prescription Assistance - \$ (Age 60+)                          | \$560.65          | \$558.22          | \$616.97          | \$668.40          | \$732.21          | \$871.17           | \$848.12          | \$1,780.43         | \$819.88          | \$490.67          | \$687.70          | \$312.65          | \$8,947.07   | \$4,208.14                  |        |
|   | Prescription Assistance - # helped (Under 60)                   | 43                | 35                | 67                | 94                | 114               | 114                | 159               | 238                | 190               | 146               | 152               | 124               | 1476   | 395                         |        |
|   | Prescription Assistance - \$ (Under 60)                         | \$1,282.51        | \$1,029.21        | \$2,453.43        | \$2,984.40        | \$3,187.89        | \$9,632.49         | \$3,793.87        | \$6,934.42         | \$3,537.27        | \$2,257.31        | \$2,832.07        | \$2,615.09        | \$42,539.96  | \$19,130.79                 |        |
|   | Transportation Assistance - # helped (Dale Griffin Fund)        | 10                | 9                 | 7                 | 7                 | 16                | 23                 | 18                | 14                 | 16                | 14                | 13                | 21                | 168  | 82                          |        |
|   | Transportation Assistance - \$ (Dale Griffin Fund)              | \$433.79          | \$355.01          | \$340.86          | \$484.35          | \$973.14          | \$649.22           | \$1,966.69        | \$1,444.88         | \$1,148.85        | \$1,097.65        | \$731.85          | \$1,452.21        | \$11,078.50  | \$5,916.40                  |        |
|   | Transportation Assistance - # helped (Aged 60+)                 | 7                 | 9                 | 8                 | 4                 | 3                 | 4                  | 13                | 10                 | 17                | 10                | 20                | 7                 | 112  | 47                          |        |
|   | Transportation Assistance - \$ (Aged 60+)                       | \$310.08          | \$420.32          | \$316.82          | \$319.43          | \$106.52          | \$381.23           | \$266.11          | \$285.62           | \$335.56          | \$146.23          | \$384.31          | \$83.25           | \$3,355.48   | \$2,314.85                  |        |
|   | Transportation Assistance - # helped (Aged 24-59)               | 26                | 12                | 29                | 29                | 34                | 59                 | 58                | 69                 | 59                | 72                | 87                | 67                | 601  | 361                         |        |
|   | Transportation Assistance - \$ (Aged 24-59)                     | \$795.96          | \$256.31          | \$636.18          | \$892.05          | \$710.52          | \$1,247.63         | \$1,368.40        | \$877.64           | \$1,743.99        | \$1,046.85        | \$1,511.89        | \$1,193.82        | \$12,281.24  | \$11,303.56                 |        |
|   | Primary Healthcare & Therapeutic Services - # helped (Age 60+)  | 0                 | 0                 | 0                 | 0                 | 0                 | 0                  | 1                 | 4                  | 1                 | 1                 | 0                 | 0                 | 7  | 0                           |        |
|   | Primary Healthcare & Therapeutic Services - \$ (Age 60+)        | \$0.00            | \$0.00            | \$0.00            | \$0.00            | \$0.00            | \$0.00             | \$0.00            | \$5.00             | \$20.00           | \$10.00           | \$15.00           | \$0.00            | \$0.00   | \$50.00                     | \$0.00 |
|   | Primary Healthcare & Therapeutic Services - # helped (Under 60) | 0                 | 0                 | 0                 | 0                 | 6                 | 4                  | 7                 | 6                  | 1                 | 0                 | 4                 | 4                 | 32   | 16                          |        |
|   | Primary Healthcare & Therapeutic Services - \$ (Under 60)       | \$0.00            | \$0.00            | \$0.00            | \$0.00            | \$245.00          | \$322.62           | \$40.00           | \$278.00           | \$10.00           | \$0.00            | \$30.00           | \$223.00          | \$1,148.62   | \$1,730.47                  |        |
|   | Durable Medical Equipment - # helped (Age 60+)                  | 2                 | 0                 | 1                 | 1                 | 0                 | 0                  | 2                 | 1                  | 0                 | 0                 | 1                 | 0                 | 8  | 0                           |        |
|   | Durable Medical Equipment - \$ (Age 60+)                        | \$348.00          | \$0.00            | \$46.19           | \$39.00           | \$0.00            | \$0.00             | \$237.40          | \$150.00           | \$0.00            | \$0.00            | \$50.00           | \$0.00            | \$870.59   | \$0.00                      |        |
|   | Durable Medical Equipment - # helped (Under 60)                 | 4                 | 2                 | 3                 | 6                 | 4                 | 5                  | 8                 | 6                  | 8                 | 6                 | 2                 | 3                 | 57   | 7                           |        |
|   | Durable Medical Equipment - \$ (Under 60)                       | \$569.42          | \$450.00          | \$357.95          | \$529.89          | \$133.99          | \$485.40           | \$946.24          | \$339.53           | \$558.34          | \$524.74          | \$70.00           | \$79.27           | \$5,044.77   | \$522.00                    |        |
|   | Dental & Vision Assistance - # helped (Age 60+)                 | 0                 | 0                 | 0                 | 0                 | 0                 | 0                  | 0                 | 0                  | 0                 | 0                 | 0                 | 0                 | 0  | 2                           |        |
|   | Dental & Vision Assistance - \$ (Age 60+)                       | \$0.00            | \$0.00            | \$0.00            | \$0.00            | \$0.00            | \$0.00             | \$0.00            | \$0.00             | \$0.00            | \$0.00            | \$0.00            | \$0.00            | \$0.00   | \$288.00                    |        |
|   | Dental & Vision Assistance - # helped (Under 60)                | 0                 | 2                 | 0                 | 0                 | 1                 | 0                  | 2                 | 2                  | 1                 | 1                 | 0                 | 0                 | 9  | 3                           |        |
|   | Dental & Vision Assistance - \$ (Under 60)                      | \$0.00            | \$500.00          | \$0.00            | \$0.00            | \$200.00          | \$0.00             | \$313.76          | \$89.00            | \$150.00          | \$200.00          | \$0.00            | \$0.00            | \$1,452.76   | \$145.00                    |        |
|   | <b>TOTALS (PEOPLE) (Age 60+)</b>                                | <b>18</b>         | <b>16</b>         | <b>22</b>         | <b>17</b>         | <b>22</b>         | <b>24</b>          | <b>44</b>         | <b>51</b>          | <b>49</b>         | <b>36</b>         | <b>41</b>         | <b>24</b>         | <b>364</b>   | <b>103</b>                  |        |
|   | <b>TOTALS (DOLLARS) (Age 60+)</b>                               | <b>\$1,218.73</b> | <b>\$978.54</b>   | <b>\$979.98</b>   | <b>\$1,026.83</b> | <b>\$838.73</b>   | <b>\$1,252.40</b>  | <b>\$1,356.63</b> | <b>\$2,236.05</b>  | <b>\$1,165.44</b> | <b>\$651.90</b>   | <b>\$1,122.01</b> | <b>\$395.90</b>   | <b>\$13,223.14</b>                                   | <b>\$6,810.99</b>           |        |
|   | <b>TOTALS (PEOPLE) (Under 60)</b>                               | <b>83</b>         | <b>60</b>         | <b>106</b>        | <b>136</b>        | <b>175</b>        | <b>205</b>         | <b>252</b>        | <b>335</b>         | <b>275</b>        | <b>239</b>        | <b>258</b>        | <b>219</b>        | <b>2,343</b>   | <b>864</b>                  |        |
|   | <b>TOTALS (DOLLARS) (Under 60)</b>                              | <b>\$3,081.68</b> | <b>\$2,590.53</b> | <b>\$3,788.42</b> | <b>\$4,890.69</b> | <b>\$5,450.54</b> | <b>\$12,337.36</b> | <b>\$8,428.96</b> | <b>\$9,963.47</b>  | <b>\$7,148.45</b> | <b>\$5,126.55</b> | <b>\$5,175.81</b> | <b>\$5,563.39</b> | <b>\$73,545.85</b>                                   | <b>\$38,748.22</b>          |        |
|   | <b>TOTALS (PEOPLE) ALL AGES</b>                                 | <b>101</b>        | <b>76</b>         | <b>128</b>        | <b>153</b>        | <b>197</b>        | <b>229</b>         | <b>296</b>        | <b>386</b>         | <b>324</b>        | <b>275</b>        | <b>299</b>        | <b>243</b>        | <b>2,707</b>   | <b>967</b>                  |        |
|   | <b>TOTALS (DOLLAR) ALL AGES</b>                                 | <b>\$4,300.41</b> | <b>\$3,569.07</b> | <b>\$4,768.40</b> | <b>\$5,917.52</b> | <b>\$6,289.27</b> | <b>\$13,589.76</b> | <b>\$9,785.59</b> | <b>\$12,199.52</b> | <b>\$8,313.89</b> | <b>\$5,778.45</b> | <b>\$6,297.82</b> | <b>\$5,959.29</b> | <b>\$86,768.99</b>                                   | <b>\$45,559.21</b>          |        |
| <b>AVERAGE HEALTH ASSISTANCE FUND REQUEST</b> | <b>\$42.58</b>  | <b>\$46.96</b>    | <b>\$37.25</b>    | <b>\$38.68</b>    | <b>\$31.93</b>    | <b>\$59.34</b>    | <b>\$33.06</b>     | <b>\$31.60</b>    | <b>\$25.66</b>     | <b>\$21.01</b>    | <b>\$21.06</b>    | <b>\$24.52</b>    | <b>\$32.05</b>    | <b>\$47.11</b>                                       |                             |        |

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| ACTIVITY  | DATA   | Jan '10     | Feb '10     | March '10   | April '10   | May '10     | June '10    | July '10    | Aug '10     | Sept '10    | Oct'10      | Nov '10     | Dec '10     | 12-month Total (or 12-month high) THIS YEAR | As compared to LAST YEAR |
|---|--|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---|--------------------------|
| Lions Club Eyeglass Program for <b>ADULTS</b>   | <b>ADULTS:</b> Number of adults helped this month  | -           | -           | -           | -           | -           | -           | 2           | 7           | 7           | 3           | 1           | 4           | 24  | -                        |
|   | Dollar value of glasses purchased for adults this month  | -           | -           | -           | -           | -           | -           | \$222.00    | \$717.00    | \$765.00    | \$222.00    | \$123.00    | \$488.00    | \$2,537.00                                  | -                        |
|   | Average cost per pair of glasses for adults  | -           | -           | -           | -           | -           | -           | \$111.00    | \$102.43    | \$109.29    | \$74.00     | \$123.00    | \$122.00    | \$641.71                                    | -                        |
|   | Number of people on the waiting list for glasses   | -           | -           | -           | -           | -           | -           | 100         | 113         | 122         | 147         | 150         | 174         | (174)                                       | -                        |
|   | Total funding available for glasses at the beginning of this month                             | -           | -           | -           | -           | -           | -           | \$5,000.00  | \$4,778.00  | \$4,071.00  | \$3,346.00  | \$3,174.00  | \$3,071.00  | -   | -                        |
|   | Contributions collected this month   | -           | -           | -           | -           | -           | -           | \$0.00      | \$10.00     | \$40.00     | \$50.00     | \$20.00     | \$40.00     | -   | -                        |
|   | Additional donations and grant funds received this month                                       | -           | -           | -           | -           | -           | -           | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$0.00      | -   | -                        |
|   | Total expenditures on glasses this month   | -           | -           | -           | -           | -           | -           | \$222.00    | \$717.00    | \$765.00    | \$222.00    | \$123.00    | \$122.00    | -   | -                        |
|   | Total funds remaining at end of the month  | -           | -           | -           | -           | -           | -           | \$4,778.00  | \$4,071.00  | \$3,346.00  | \$3,174.00  | \$3,071.00  | \$2,989.00  | -   | -                        |
| Lions Club Eyeglass Program for <b>CHILDREN</b> | <b>CHILDREN:</b> Number of children helped this month  | -           | -           | -           | -           | -           | -           | 0           | 0           | 0           | 0           | 1           | 2           | 3   | -                        |
|   | Dollar value of glasses purchased for children this month                                      | -           | -           | -           | -           | -           | -           | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$99.00     | \$198.00    | \$297.00                                    | -                        |
|   | Average cost per pair of glasses for children  | -           | -           | -           | -           | -           | -           | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$99.00     | \$99.00     | \$198.00                                    | -                        |
| Language Support                                | Number of clients/patients reporting language other than English as their "preferred language" | 12          | 19          | 22          | 11          | 13          | 18          | 12          | 19          | 18          | 13          | 13          | 17          | 187   | 34                       |
|   | SOLUTION - In-house Interpreter  | 10          | 17          | 19          | 11          | 13          | 18          | 12          | 18          | 18          | 13          | 13          | 17          | 179   | 26                       |
|   | SOLUTION - Patient/Client's own interpreter  | 2           | 2           | 3           | 0           | 0           | 0           | 0           | 1           | 0           | 0           | 0           | 0           | 8   | 8                        |
|   | SOLUTION - LHCP  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0   | 0                        |
|   | SOLUTION - Other external interpreter  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0   | 0                        |
|   | SOLUTION - Not able to help  | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0   | 0                        |
| Nursing Clinic                                  | Number of <u>patients</u> treated in the Clinic  | 221         | 209         | 303         | 322         | 242         | 284         | 297         | 360         | 322         | 329         | 259         | 235         | 3383  | 1605                     |
|   | Total number of patient <u>encounters</u>  | 262         | 243         | 380         | 384         | 309         | 357         | 370         | 449         | 427         | 413         | 355         | 306         | 4255  | 2040                     |
|   | Encounters by Volunteer Providers  | 18          | 10          | 24          | 23          | 16          | 16          | 12          | 22          | 16          | 10          | 21          | 17          | 205   | -                        |
|   | Encounters by Staff Providers  | 244         | 233         | 356         | 361         | 293         | 341         | 358         | 427         | 411         | 403         | 334         | 218         | 3979  | -                        |
|   | Ratio: Number of visits per patient  | 1.19        | 1.16        | 1.25        | 1.19        | 1.28        | 1.26        | 1.25        | 1.25        | 1.33        | 1.26        | 1.37        | 1.30        | 1.26  | 1.27                     |
|   | Number of Clinic Days This Month   | 20.0        | 19.0        | 21.5        | 22.0        | 18.0        | 21.0        | 20.5        | 22.0        | 20.0        | 20.0        | 16.3        | 15.0        | 235.3                                       | 171                      |
|   | Ratio: Number of visits per <u>DAY</u>   | 13.10       | 12.79       | 17.67       | 17.45       | 17.17       | 17.00       | 18.05       | 20.41       | 21.35       | 20.65       | 21.85       | 20.40       | 18.1  | 11.93                    |
|   | Number of prescriptions (sample medications) given out   | 88          | 67          | 113         | 123         | 81          | 155         | 187         | 170         | 116         | 140         | 187         | 156         | 1583  | 800                      |
|   | Dollar value of sample medications given out   | \$16,913.94 | \$11,729.54 | \$14,291.85 | \$18,212.00 | \$12,518.06 | \$21,375.18 | \$24,032.29 | \$20,232.23 | \$18,001.50 | \$19,151.26 | \$26,583.13 | \$16,212.16 | \$219,253.14                                | \$126,089.74             |
|   | Number of hygiene kits given out   | 6           | 10          | 7           | 8           | 3           | 1           | 4           | 5           | 4           | 2           | 2           | 3           | 55  | 108                      |
|   | Number of specialist referrals made  | 29          | 32          | 43          | 56          | 30          | 35          | 42          | 26          | 38          | 41          | 25          | 31          | 428   | 353                      |
|   | Number of community referrals made (clinic only)   | 232         | 124         | 64          | 22          | 14          | 31          | 46          | 36          | 33          | 38          | 27          | 32          | 699   | 1111                     |
|   | Value of donated radiology - Professional services   | \$2,036.00  | \$743.00    | \$1,483.00  | \$2,529.00  | \$5,087.50  | \$2,568.00  | \$4,341.00  | \$5,209.00  | \$3,996.00  | \$5,299.00  | \$5,290.00  | \$2,772.23  | \$41,353.73                                 | -                        |
| Dollar value of lab work provided to patients   | \$1,049.08   | \$1,105.29  | \$1,255.05  | \$1,172.84  | \$2,182.61  | \$2,205.66  | \$2,702.66  | \$3,028.86  | \$1,617.38  | \$3,482.26  | \$2,501.72  | \$1,986.55  | \$24,289.96 | \$9,183.82                                  |                          |

Community HealthCare Connections

2010 12-Month Outcomes Report

| ACTIVITY   | DATA  | Jan '10     | Feb '10     | March '10   | April '10   | May '10     | June '10    | July '10    | Aug '10     | Sept '10    | Oct'10      | Nov '10     | Dec '10     | 12-month Total (or 12-month high) THIS YEAR | As compared to LAST YEAR |
|--|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---|--------------------------|
| Dentists' Partnership                                      | Number of <b>people</b> who have <u>completed</u> an exam/treatment visit               | 57          | 59          | 59          | 52          | 75          | 65          | 59          | 71          | 73          | 73          | 70          | 67          | 780   | 643                      |
|  | Number who also had <b>NO MEDICAL INSURANCE</b>   | 52          | 54          | 44          | 49          | 50          | 62          | 59          | 70          | 68          | 67          | 70          | 62          | 707   | 422                      |
|  | Total number of exam and treatment <b>visits</b> completed this month                   | 81          | 89          | 64          | 53          | 80          | 79          | 69          | 81          | 79          | 78          | 83          | 73          | 909   | 1001                     |
|  | Total number of exams and treatment <b>services</b> completed this month                | -           | -           | 102         | 104         | 117         | 146         | 115         | 122         | 109         | 114         | 125         | 105         | 1159  | -                        |
|  | <b>Dollar value</b> of exam and treatment visits completed this month                   | \$12,361.00 | \$11,864.00 | \$13,687.00 | \$14,119.00 | \$13,460.00 | \$19,944.00 | \$14,288.00 | \$13,929.00 | \$13,392.00 | \$14,205.00 | \$14,451.00 | \$11,764.00 | \$167,464.00                                | \$108,965.00             |
|  | Number of <b>people</b> who have completed an oral health class                         | -           | -           | 51          | 62          | 62          | 57          | 48          | 45          | 38          | 51          | 44          | 44          | 502   | -                        |
|  | Number of free dental cleanings/screenings  | 74          | 58          | 59          | 27          | 43          | 48          | 45          | 59          | 59          | 43          | 39          | 32          | 586   | -                        |
|  | Total number of <b>dentists</b> participating   | 35          | 35          | 35          | 35          | 35          | 36          | 36          | 37          | 37          | 37          | 38          | 38          | (38)  | (35)                     |
|  | Total number of staff or volunteer <b>dental hygienists</b>                             | 2           | 2           | 2           | 2           | 2           | 2           | 2           | 2           | 2           | 3           | 3           | 4           | (4)   | -                        |
|  | Number of <b>people</b> who failed to appear (no-show) at a dentists' office this month | 1           | 2           | 1           | 3           | 2           | 5           | 2           | 2           | 2           | 2           | 1           | 1           | 24  | 26                       |
| No Show Percentage   | 1.2%  | 2.2%        | 1.5%        | 5.4%        | 2.4%        | 6.0%        | 2.8%        | 2.4%        | 2.5%        | 1.3%        | 1.2%        | 2.7%        | 2.6%        | 2.5%  |                          |
| "Better Smiles. Better World." (orthodontia pilot program) | Number of <b>Orthodontists</b> participating  | -           | -           | -           | -           | -           | -           | -           | 1           | 1           | 1           | 1           | 1           | (1)   | -                        |
|  | Number of <b>people</b> actively in treatment   | -           | -           | -           | -           | -           | -           | -           | 11          | 13          | 13          | 21          | 24          | (24)  | -                        |
|  | Number of orthodontia <b>visits</b> donated this month                                  | -           | -           | -           | -           | -           | -           | -           | 2           | 4           | 5           | 8           | 5           | 24  | -                        |
|  | <b>Value</b> of orthodontia visits donated this month                                   | -           | -           | -           | -           | -           | -           | -           | \$540.00    | \$1,080.00  | \$1,080.00  | \$1,581.00  | \$1,350.00  | \$5,631.00                                  | -                        |
| Pay It Forward Community Impact                            | Hours of community service performed - Dentists' Partnership                            | 1026        | 929         | 1132        | 1069        | 1165        | 1907        | 1252        | 1676        | 1224        | 1372        | 962         | 1012        | 14724                                       | 6999                     |
|  | Hours of community service performed - Orthodontia program                              | -           | -           | -           | -           | -           | -           | -           | -           | 103         | 128         | 244         | 158         | 633   | -                        |
|  | Hours of community service performed - Health Assistance Fund                           | 26          | 21          | 25          | 27          | 26          | 28          | 24          | 25          | 22          | 23          | 24          | 19          | 290   | 309                      |
|  | Bags of clothing donated - #  | 43          | 43          | 39          | 37          | 38          | 40          | 36          | 39          | 34          | 37          | 35          | 38          | 459   | 501                      |
|  | Household good and durable medical equipment donated - #                                | 0           | 0           | 0           | 0           | 2           | 6           | 5           | 4           | 6           | 3           | 4           | 7           | 37  | 0                        |
|  | Pounds of non-perishable food items donated - #   | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0           | 0   | 12                       |
|  | Financial contributions made toward caring for the uninsured - #                        | \$0.00      | \$0.00      | \$50.00     | \$2.00      | \$61.83     | \$0.00      | \$0.00      | \$0.00      | \$0.00      | \$10.00     | \$40.00     | \$0.00      | \$0.00                                      | \$163.83                 |

2010 PDAP Distributions: **\$5,814,586.30**

**A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)**  
**WHERE THE ( - ) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED**