

Community HealthCare Connections

6-Month Outcomes Report through October 2011

ACTIVITY	DATA	May '11	June '11	July '11	Aug '11	Sept '11	Oct '11	6-Month Total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	1461	1414	1363	1301	1258	1069	(1,461)	(803)
CHP PLAN B	Number of New Enrollments this month	130	47	19	15	17	16	244	133
	Aged 60 and Over	11	8	2	3	4	2	30	26
	Under Age 60	119	39	17	12	13	14	214	107
	Total Current Enrollment	952	943	912	892	867	831	(952)	(923)
	Aged 60 and Over	151	133	131	130	125	120	-	-
	Under Age 60	801	810	781	762	742	711	-	-
	Number of eligible individuals on the waiting list	60	196	234	291	351	400	(400)	(1408)
Referral & Advocacy	Reception & Intake Services	1146	1106	995	1076	978	825	6,126	-
	Communication and Education on Health Access Resources	461	489	498	405	381	398	2,632	1536
	Number of new Referral & Advocacy Cases taken on this month	310	63	130	115	151	128	897	2189
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	33	4	33	60	35	2	167	125
	Number of Emergency Department Clinic Referrals	6	16	8	22	6	3	61	71
	Number Resolved	16	20	13	27	8	5	89	79
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	23	0	28	55	33	0	139	117
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	14	19	8	25	15	20	101	72
	Hospital Discharge Assistance - BCHS - \$ value of services	\$255.05	\$463.85	\$305.03	\$909.06	\$499.15	\$1,022.46	\$3,454.60	\$2,592.60
	Hospital Discharge Assistance - Oaklawn - # people helped	1	1	5	1	2	3	13	6
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$22.00	\$67.29	\$414.40	\$26.00	\$14.00	\$203.87	\$747.56	\$267.14
Prescription Drug Access	How many <b>new</b> clients were enrolled in PDAP this month?	31	61	54	46	36	44	272	290
	TOTAL active PDAP clients as of this month	1499	1452	1484	1478	1496	1509	(1,509)	(1,749)
	How many new applications were submitted this month?	784	1037	815	863	1026	812	5,337	5,376
	Aged 60 and Over	161	221	165	166	220	159	1,092	1,162
	Under Age 60	623	816	650	697	806	653	4,245	4,214
	How many <b>new</b> providers using PDAP program this month?	1	3	3	1	0	6	14	11
	How many total providers are using the PDAP program?	240	243	246	247	247	253	(253)	(243)
	How many <b>people</b> picked up prescriptions this month?	432	465	371	554	451	356	2,629	3,005
	Aged 60 and Over	98	97	80	111	92	80	558	621
	Under Age 60	334	368	291	443	359	276	2,071	2,384
	How many total prescriptions were picked up this month?	713	742	593	972	764	600	4,384	4,523
	Dollar value of the prescriptions picked up this month?	\$518,642.27	\$524,497.06	\$455,056.01	\$738,243.55	\$623,010.71	\$594,476.41	\$3,453,926.01	\$3,136,472.47
	Total number of Prescription Discount Cards issued	0	3	0	0	0	0	1	4

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	12	17	23	26	15	21	114	159	
	Prescription Assistance - \$ (Age 60+)	\$275.10	\$445.68	\$540.07	\$485.98	\$245.85	\$436.85	\$2,429.53	\$5,542.48	
	Prescription Assistance - # helped (Under 60)	127	108	142	204	187	165	933	961	
	Prescription Assistance - \$ (Under 60)	\$2,475.45	\$1,745.41	\$2,468.05	\$3,086.10	\$3,386.45	\$2,705.90	\$15,867.36	\$29,343.25	
	Transportation Assistance - # helped (Dale Griffin Fund)	21	20	10	26	24	17	118	101	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$522.70	\$969.68	\$1,166.55	\$1,966.00	\$704.62	\$562.65	\$5,892.20	\$7,280.43	
	Transportation Assistance - # helped (Aged 60+)	6	15	6	12	6	12	57	57	
	Transportation Assistance - \$ (Aged 60+)	\$138.95	\$522.23	\$115.54	\$323.71	\$273.42	\$170.66	\$1,544.51	\$1,521.27	
	Transportation Assistance - # helped (Aged 24-59)	39	49	65	83	59	56	351	351	
	Transportation Assistance - \$ (Aged 24-59)	\$1,211.14	\$1,337.81	\$1,066.25	\$127.89	\$1,270.74	\$759.25	\$5,773.08	\$6,995.03	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	0	1	0	0	1	0	2	7	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$0.00	\$35.00	\$0.00	\$0.00	\$5.00	\$0.00	\$40.00	\$50.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	3	10	3	5	12	3	36	24	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$187.00	\$466.00	\$13.00	\$19.00	\$467.00	\$110.00	\$1,262.00	\$895.62	
	Durable Medical Equipment - # helped (Age 60+)	0	1	1	0	1	0	3	3	
	Durable Medical Equipment - \$ (Age 60+)	\$0.00	\$61.00	\$35.79	\$0.00	\$41.40	\$0.00	\$138.19	\$387.40	
	Durable Medical Equipment - # helped (Under 60)	0	4	5	12	1	7	29	37	
	Durable Medical Equipment - \$ (Under 60)	\$0.00	\$372.70	\$178.00	\$848.46	\$40.00	\$523.00	\$1,962.16	\$2,988.24	
	Dental & Vision Assistance - # helped (Age 60+)	0	0	0	0	0	0	0	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	0	1	0	1	0	0	2	7	
	Dental & Vision Assistance - \$ (Under 60)	\$0.00	\$325.00	\$0.00	\$200.00	\$0.00	\$0.00	\$525.00	\$952.76	
	<b>TOTALS (PEOPLE) (Age 60+)</b>		<b>18</b>	<b>34</b>	<b>30</b>	<b>38</b>	<b>23</b>	<b>33</b>	<b>176</b>	<b>226</b>
	<b>TOTALS (DOLLARS) (Age 60+)</b>		<b>\$414.05</b>	<b>\$1,063.91</b>	<b>\$691.40</b>	<b>\$809.69</b>	<b>\$565.67</b>	<b>\$607.51</b>	<b>\$4,152.23</b>	<b>\$7,501.15</b>
	<b>TOTALS (PEOPLE) (Under 60)</b>		<b>190</b>	<b>192</b>	<b>225</b>	<b>331</b>	<b>283</b>	<b>248</b>	<b>1,469</b>	<b>1,481</b>
	<b>TOTALS (DOLLARS) (Under 60)</b>		<b>\$4,396.29</b>	<b>\$5,216.60</b>	<b>\$4,891.85</b>	<b>\$6,247.45</b>	<b>\$5,868.81</b>	<b>\$4,660.80</b>	<b>\$31,281.80</b>	<b>\$48,455.33</b>
	<b>TOTALS (PEOPLE) ALL AGES</b>		<b>208</b>	<b>226</b>	<b>255</b>	<b>369</b>	<b>306</b>	<b>281</b>	<b>1,645</b>	<b>1,707</b>
	<b>TOTALS (DOLLAR) ALL AGES</b>		<b>\$4,810.34</b>	<b>\$6,280.51</b>	<b>\$5,583.25</b>	<b>\$7,057.14</b>	<b>\$6,434.48</b>	<b>\$5,268.31</b>	<b>\$35,434.03</b>	<b>\$55,956.48</b>
<b>AVERAGE HEALTH ASSISTANCE FUND REQUEST</b>		<b>\$23.13</b>	<b>\$27.79</b>	<b>\$21.90</b>	<b>\$19.13</b>	<b>\$21.03</b>	<b>\$18.75</b>	<b>\$21.54</b>	<b>\$32.78</b>	

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Lions Club Eyeglass Program for <b>ADULTS</b>	<b>ADULTS:</b> Number of adults helped this month	5	4	10	10	21	22	72	19
	Dollar value of glasses purchased for adults this month	\$345.00	\$388.20	\$444.00	\$1,941.00	\$2,052.00	\$2,142.00	\$7,312.20	\$1,926.00
	Average cost per pair of glasses for adults	\$69.00	\$97.05	\$44.40	\$194.10	\$97.71	\$97.36	\$101.56	\$101.37
	Number of people on the waiting list for glasses	225	240	203	193	170	169	(240)	(147)
	Total funding available for glasses at the beginning of this month	\$11,096.00	\$10,801.00	\$11,452.80	\$11,128.80	\$9,297.80	\$7,455.80	-	-
	Contributions collected this month	\$50.00	\$40.00	\$120.00	\$110.00	\$210.00	\$170.00	\$700.00	\$100.00
	Additional donations and grant funds received this month	\$0.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,000.00	\$0.00
	Total expenditures on glasses this month	\$345.00	\$388.20	\$444.00	\$1,941.00	\$2,052.00	\$2,142.00	\$7,312.20	\$1,926.00
	Total funds remaining at end of the month	\$10,801.00	\$11,452.80	\$11,128.80	\$9,297.80	\$7,455.80	\$5,483.80	-	-
Lions Club Eyeglass Program for <b>CHILDREN</b>	<b>CHILDREN:</b> Number of children helped this month	0	2	2	0	1	1	6	0
	Dollar value of glasses purchased for children this month	\$0.00	\$198.00	\$198.00	\$0.00	\$99.00	\$99.00	\$594.00	\$0.00
	Average cost per pair of glasses for children	\$0.00	\$99.00	\$99.00	\$0.00	\$99.00	\$99.00	\$99.00	\$0.00
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	26	27	21	12	16	15	117	93
	SOLUTION - In-house Interpreter	26	27	21	12	14	15	115	92
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	1
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	2	0	2	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0

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Nursing Clinic	Number of <u>patients</u> treated in the Clinic	300	323	241	282	240	241	1,627	1,834
	Total number of <b>CLINICAL</b> patient <u>encounters</u>	366	402	355	346	287	319	2,075	2,325
	Encounters by Volunteer Providers	16	12	29	18	13	14	102	92
	Encounters by Staff Providers	350	390	326	328	274	305	1,973	2,233
	Total number of Chiropractic patients seen	-	36	29	32	31	36	164	-
	Total number of <b>ADVOCACY-ONLY</b> patient encounters	65	45	114	127	144	141	636	-
	Ratio: Number of visits per patient	1.44	1.24	1.47	1.23	1.20	1.32	1.67	1.27
	Number of Clinic Days This Month	20.5	19.5	15.5	20.0	14.0	15.0	104.5	121.5
	Ratio: Number of visits per <b>DAY</b>	21.02	22.92	30.26	23.65	30.79	21.27	25.94	19.1
	Number of patients TURNED AWAY due to limited capacity.	36	39	91	63	67	81	377	-
	Number of prescriptions (sample medications) given out	315	289	207	184	196	186	1377	849
	Dollar value of sample medications given out	\$27,579.18	\$28,101.12	\$19,251.18	\$18,482.19	\$20,118.12	\$15,475.04	\$129,006.83	\$115,310.52
	Number of hygiene kits given out	7	10	10	5	5	6	43	19
	Number of specialist referrals made	28	26	24	28	32	43	181	212
	Number of community referrals made (clinic only)	46	33	29	32	46	11	197	198
	Value of donated radiology - Professional services	\$3,434.00	\$4,386.00	\$4,507.00	\$4,647.55	\$2,135.22	\$2,641.16	\$21,750.93	\$26,500.50
Dollar value of lab work provided to patients	\$1,706.46	\$3,464.32	\$1,727.10	\$1,360.08	\$10,945.67	not yet avail.	\$19,203.63	\$15,219.43	
Mobile Clinic	Number of mobile clinic <u>encounters</u>	138	166	132	81	55	84	656	-
	Number of hygiene kits given out	-	15	17	2	22	36	92	-
	Number of food kits given out	-	54	49	3	33	58	197	-
	Total number of mobile clinic referrals	-	6	5	2	6	4	23	-
	To Family Health Center	-	1	0	0	3	1	5	-
	To "home" Nursing Clinic	-	5	5	2	1	3	16	-
	To Emergency Department	-	-	0	0	1	0	1	-
	To Other Medical Facilities	-	-	0	0	1	0	1	-

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Dentists' Partnership	Number of <b>people</b> who have <u>completed</u> an exam/treatment visit	78	74	56	59	58	64	389	416
	Number who also had <b>NO MEDICAL INSURANCE</b>	77	72	55	56	58	64	382	376
	Total number of exam and treatment <b>visits</b> completed this month	90	74	56	64	70	77	431	466
	Total number of exams and treatment <b>services</b> completed this month	127	148	84	140	107	155	761	723
	<b>Dollar value</b> of exam and treatment visits completed this month	\$14,425.00	\$21,557.00	\$10,849.00	\$17,806.00	\$15,944.00	\$19,838.00	\$100,419.00	\$89,218.00
	Number of <b>people</b> who have completed an oral health class	175	230	34	52	36	47	574	301
	Number of free dental cleanings/screenings	71	77	43	52	70	62	375	297
	Total number of <b>dentists</b> participating	39	39	39	39	39	39	(39)	(37)
	Total number of staff or volunteer <b>dental hygienists</b>	4	5	5	5	5	5	(5)	(3)
	Number of <b>people</b> who failed to appear (no-show) at a dentists' office this month	2	2	1	1	0	0	6	14
No Show Percentage	2.2%	2.6%	1.8%	1.5%	0.0%	0.0%	1.4%	2.9%	
Denture Partnership	<b>Value</b> of denture services and materials donated this month	-	\$178.50	\$292.50	-	\$181.50	\$0.00	\$652.50	-
"Better Smiles. Better World." (orthodontia pilot program)	Number of <b>Orthodontists</b> participating	2	2	2	2	2	2	(2)	(1)
	Number of <b>people</b> actively in treatment	51	53	53	64	67	67	(67)	(13)
	Number of orthodontia <b>visits</b> donated this month	4	7	6	7	7	9	40	11
	<b>Value</b> of orthodontia visits donated this month	\$1,080.00	\$1,690.00	\$1,350.00	\$1,870.00	\$1,890.00	\$2,430.00	\$10,310.00	\$2,700.00
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	1631	1871	911	1055	941	784	7193	8595
	Hours of community service performed - Orthodontia program	113	378	117	246	275	197	1326	231
	Hours of community service performed - Health Assistance Fund	19	17	15	19	25	24	119	148
	Bags of clothing donated - #	27	22	24	26	20	15	134	224
	Household good and durable medical equipment donated - #	0	0	5	3	3	0	11	26
	Pounds of non-perishable food items donated - #	3	0	0	2	5	3	13	0
	Financial contributions made toward caring for the uninsured - #	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$111.83

\$67981.70 worth of medications were donated to the Nursing Clinic in October 2011

\$17315.22 worth of medications were donated to Summit Pointe in October 2011

Annual PDAP Equivalent:

**\$6,907,852.02**

May & June 2011 oral health care class numbers include High School outreach

**A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)**

**WHERE THE ( - ) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED**