

Community HealthCare Connections

6-Month Outcomes Report through March 2011

ACTIVITY	DATA	Oct'10	Nov '10	Dec '10	Jan '11	Feb '11	March '11	6-month total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	708	935	1370	1726	1720	1636	(1,726)	(1,607)
CHP PLAN B	Number of New Enrollments this month	15	15	31	60	52	112	285	334
	Aged 60 and Over	5	3	1	3	4	9	25	35
	Under Age 60	10	12	30	57	48	103	260	299
	Total Current Enrollment	829	787	707	685	737	826	(829)	(950)
	Aged 60 and Over	153	147	135	128	132	389	-	-
	Under Age 60	676	640	572	557	605	437	-	-
	Number of eligible individuals on the waiting list	1278	433	490	520	429	376	(1,278)	(1044)
Referral & Advocacy	Communication and Education on Health Access Resources	367	355	315	425	417	415	2,294	-
	Number of new Referral & Advocacy Cases taken on this month	366	352	327	332	358	329	2,064	1462
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	37	30	24	32	35	30	188	130
	Number of Emergency Department Clinic Referrals	8	9	7	1	4	5	34	2
	Number Resolved	12	14	12	7	11	14	70	45
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	33	25	19	26	28	21	152	87
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	9	6	11	7	6	14	53	-
	Hospital Discharge Assistance - BCHS - \$ value of services	\$167.20	\$180.82	\$438.84	\$286.11	\$142.25	\$511.71	\$1,726.93	-
	Hospital Discharge Assistance - Oaklawn - # people helped	2	2	1	3	0	6	14	-
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$159.05	\$14.00	\$25.00	\$554.79	\$0.00	\$551.14	\$1,303.98	-
Prescription Drug Access	How many <b>new</b> clients were enrolled in PDAP this month?	35	32	39	22	22	38	188	215
	TOTAL active PDAP clients as of this month	1749	1781	1815	1835	1373	1383	(1,835)	(1,415)
	How many new applications were submitted this month?	929	948	885	924	858	1026	5,570	4,838
	Aged 60 and Over	188	189	189	194	193	199	1,152	1,005
	Under Age 60	741	759	696	730	665	827	4,418	3,833
	How many <b>new</b> providers using PDAP program this month?	2	2	0	3	2	3	12	19
	How many total providers are using the PDAP program?	226	228	228	231	233	236	(236)	(245)
	How many <b>people</b> picked up prescriptions this month?	244	571	481	511	478	554	2,839	2,051
	Aged 60 and Over	67	128	181	110	106	114	706	459
	Under Age 60	177	443	300	401	372	440	2,133	1,592
	How many total prescriptions were picked up this month?	592	1003	799	860	858	955	5,067	3,383
	Dollar value of the prescriptions picked up this month?	\$396,215.91	\$655,601.87	\$569,577.11	\$653,464.90	\$599,109.69	\$728,028.71	\$3,601,998.19	\$2,128,253.31
	Total number of Prescription Discount Cards issued	1	3	0	0	1	9	14	34

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	25	20	17	20	21	18	121	48	
	Prescription Assistance - \$ (Age 60+)	\$490.67	\$687.70	\$312.65	\$821.39	\$485.09	\$507.63	\$3,305.13	\$3,471.97	
	Prescription Assistance - # helped (Under 60)	146	152	124	132	93	103	750	271	
	Prescription Assistance - \$ (Under 60)	\$2,257.31	\$2,832.07	\$2,615.09	\$2,009.09	\$1,649.76	\$1,623.15	\$12,986.47	\$9,909.56	
	Transportation Assistance - # helped (Dale Griffin Fund)	14	13	21	32	11	18	109	47	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$1,097.65	\$731.85	\$1,452.21	\$860.42	\$570.47	\$965.51	\$5,678.11	\$2,901.69	
	Transportation Assistance - # helped (Aged 60+)	10	20	7	11	16	17	81	42	
	Transportation Assistance - \$ (Aged 60+)	\$146.23	\$384.31	\$83.25	\$231.67	\$417.96	\$528.31	\$1,791.73	\$1,849.41	
	Transportation Assistance - # helped (Aged 24-59)	72	87	67	82	45	32	385	143	
	Transportation Assistance - \$ (Aged 24-59)	\$1,046.85	\$1,511.89	\$1,193.82	\$2,011.60	\$1,292.26	\$922.33	\$7,978.75	\$4,631.07	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	1	0	0	0	0	2	3	0	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8.00	\$23.00	\$0.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	0	4	4	0	3	5	16	1	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$0.00	\$30.00	\$223.00	\$0.00	\$26.00	\$32.00	\$311.00	\$234.37	
	Durable Medical Equipment - # helped (Age 60+)	0	1	0	0	0	0	1	3	
	Durable Medical Equipment - \$ (Age 60+)	\$0.00	\$50.00	\$0.00	\$0.00	\$0.00	\$0.00	\$50.00	\$394.19	
	Durable Medical Equipment - # helped (Under 60)	6	2	3	2	3	5	21	13	
	Durable Medical Equipment - \$ (Under 60)	\$524.74	\$70.00	\$79.27	\$131.82	\$92.99	\$433.62	\$1,332.44	\$1,726.37	
	Dental & Vision Assistance - # helped (Age 60+)	0	0	0	1	0	0	1	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$200.00	\$0.00	\$0.00	\$200.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	1	0	0	0	0	1	2	2	
	Dental & Vision Assistance - \$ (Under 60)	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$140.00	\$340.00	\$500.00	
	<b>TOTALS (PEOPLE) (Age 60+)</b>		<b>36</b>	<b>41</b>	<b>24</b>	<b>32</b>	<b>37</b>	<b>37</b>	<b>207</b>	<b>93</b>
	<b>TOTALS (DOLLARS) (Age 60+)</b>		<b>\$651.90</b>	<b>\$1,122.01</b>	<b>\$395.90</b>	<b>\$1,253.06</b>	<b>\$903.05</b>	<b>\$1,043.94</b>	<b>\$5,369.86</b>	<b>\$5,715.57</b>
	<b>TOTALS (PEOPLE) (Under 60)</b>		<b>239</b>	<b>258</b>	<b>219</b>	<b>248</b>	<b>155</b>	<b>164</b>	<b>1,283</b>	<b>477</b>
	<b>TOTALS (DOLLARS) (Under 60)</b>		<b>\$5,126.55</b>	<b>\$5,175.81</b>	<b>\$5,563.39</b>	<b>\$5,012.93</b>	<b>\$3,631.48</b>	<b>\$4,116.61</b>	<b>\$28,626.77</b>	<b>\$19,903.06</b>
	<b>TOTALS (PEOPLE) ALL AGES</b>		<b>275</b>	<b>299</b>	<b>243</b>	<b>280</b>	<b>192</b>	<b>201</b>	<b>1,490</b>	<b>570</b>
<b>TOTALS (DOLLAR) ALL AGES</b>		<b>\$5,778.45</b>	<b>\$6,297.82</b>	<b>\$5,959.29</b>	<b>\$6,265.99</b>	<b>\$4,534.53</b>	<b>\$5,160.55</b>	<b>\$33,996.63</b>	<b>\$25,618.63</b>	
<b>AVERAGE HEALTH ASSISTANCE FUND REQUEST</b>		<b>\$21.01</b>	<b>\$21.06</b>	<b>\$24.52</b>	<b>\$22.38</b>	<b>\$23.62</b>	<b>\$25.67</b>	<b>\$22.82</b>	<b>\$44.94</b>	

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Lions Club Eyeglass Program for <b>ADULTS</b>	<b>ADULTS:</b> Number of adults helped this month	3	1	4	3	6	2	19	-
	Dollar value of glasses purchased for adults this month	\$222.00	\$123.00	\$488.00	\$345.00	\$666.00	\$99.00	\$1,943.00	-
	Average cost per pair of glasses for adults	\$74.00	\$123.00	\$122.00	\$115.00	\$111.00	\$49.50	\$102.26	-
	Number of people on the waiting list for glasses	147	150	174	176	193	195	(195)	-
	Total funding available for glasses at the beginning of this month	\$3,346.00	\$3,174.00	\$3,071.00	\$2,623.00	\$2,288.00	\$1,613.00	-	-
	Contributions collected this month	\$50.00	\$20.00	\$40.00	\$10.00	\$90.00	\$20.00	-	-
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10,000.00	-	-
	Total expenditures on glasses this month	\$222.00	\$123.00	\$488.00	\$345.00	\$765.00	\$99.00	-	-
	Total funds remaining at end of the month	\$3,174.00	\$3,071.00	\$2,623.00	\$2,288.00	\$1,613.00	\$11,534.00	-	-
Lions Club Eyeglass Program for <b>CHILDREN</b>	<b>CHILDREN:</b> Number of children helped this month	0	1	2	0	0	1	4	-
	Dollar value of glasses purchased for children this month	\$0.00	\$99.00	\$198.00	\$0.00	\$0.00	\$99.00	\$396.00	-
	Average cost per pair of glasses for children	\$0.00	\$99.00	\$99.00	\$0.00	\$0.00	\$99.00	\$99.00	-
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	13	13	17	22	9	15	89	77
	SOLUTION - In-house Interpreter	13	13	17	22	9	15	89	65
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	13
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	0	0	0	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0
Nursing Clinic	Number of <u>patients</u> treated in the Clinic	329	259	235	272	234	280	1,609	1,189
	Total number of <b>CLINICAL</b> patient <u>encounters</u>	413	355	306	331	334	375	2,114	1,443
	Encounters by Volunteer Providers	10	21	17	19	18	17	102	98
	Encounters by Staff Providers	403	334	289	312	316	358	2,012	1,345
	Total number of <b>ADVOCACY-ONLY</b> patient encounters	-	-	-	-	-	83	83	-
	Ratio: Number of visits per patient	1.26	1.37	1.30	1.22	1.43	1.64	1.37	1.21
	Number of Clinic Days This Month	20.0	16.3	15.0	17.5	18.5	22.0	109.3	109.0
	Ratio: Number of visits per <b>DAY</b>	20.65	21.85	20.40	18.91	18.05	20.82	20.1	13.2
	Number of prescriptions (sample medications) given out	140	187	156	138	189	230	1040	440
	Dollar value of sample medications given out	\$19,151.26	\$26,583.13	\$16,212.16	\$20,102.18	\$20,078.33	\$28,118.52	\$130,245.58	\$66,797.33
	Number of hygiene kits given out	2	2	3	3	7	8	25	58
	Number of specialist referrals made	41	25	31	29	26	25	177	194
	Number of community referrals made (clinic only)	38	27	32	31	29	19	176	-
Value of donated radiology - Professional services	\$5,299.00	\$5,290.00	\$2,772.23	\$3,084.00	\$2,191.01	\$3,823.00	\$22,459.24	\$4,262.00	

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	Dollar value of lab work provided to patients	\$3,482.26	\$2,501.72	\$1,986.55	not avail. Yet	not avail Yet	not avail. Yet	\$7,970.53	\$5,508.30

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Dentists' Partnership	Number of <b>people</b> who have <u>completed</u> an exam/treatment visit	73	70	67	69	74	72	425	333
	Number who also had <b>NO MEDICAL INSURANCE</b>	67	70	62	68	73	74	414	276
	Total number of exam and treatment <b>visits</b> completed this month	78	83	73	74	89	78	475	468
	Total number of exams and treatment <b>services</b> completed this month	114	125	105	105	164	110	723	-
	<b>Dollar value</b> of exam and treatment visits completed this month	\$14,205.00	\$14,451.00	\$11,764.00	\$12,499.00	\$25,484.00	\$11,841.00	\$90,244.00	\$57,302.00
	Number of <b>people</b> who have completed an oral health class	51	44	44	62	36	64	301	51
	Number of free dental cleanings/screenings	43	39	32	53	39	69	275	335
	Total number of <b>dentists</b> participating	37	38	38	38	37	37	(38)	(35)
	Total number of staff or volunteer <b>dental hygienists</b>	3	4	4	4	4	4	(4)	(2)
	Number of <b>people</b> who failed to appear (no-show) at a dentists' office this month	1	1	2	1	3	2	10	8
	No Show Percentage	1.3%	1.2%	2.7%	1.3%	3.3%	2.5%	2.1%	1.7%
"Better Smiles. Better World." (orthodontia pilot program)	Number of <b>Orthodontists</b> participating	1	1	1	1	1	2	(2)	-
	Number of <b>people</b> actively in treatment	13	21	24	26	31	34	(34)	-
	Number of orthodontia <b>visits</b> donated this month	5	8	5	5	11	5	39	-
	<b>Value</b> of orthodontia visits donated this month	\$1,080.00	\$1,581.00	\$1,350.00	\$1,350.00	\$2,970.00	\$1,400.00	\$9,731.00	-
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	1372	962	1012	1424	936	1286	6992	5321
	Hours of community service performed - Orthodontia program	128	244	158	141	91	288	1050	-
	Hours of community service performed - Health Assistance Fund	23	24	19	22	15	21	124	148
	Bags of clothing donated - #	37	35	38	30	34	41	215	261
	Household good and durable medical equipment donated - #	3	4	7	3	2	2	21	0
	Pounds of non-perishable food items donated - #	0	0	0	0	2	2	4	0
	Financial contributions made toward caring for the uninsured - #	\$40.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5.00	\$45.00	\$50.00

\$74282.27 worth of medications were donated to the Nursing Clinic in March 2011  
 \$32464.62 worth of medications were donated to Summit Pointe in March 2011

Annual PDAP Equivalent:

**\$7,203,996.38**

**A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)**

**WHERE THE ( - ) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED**