

Community HealthCare Connections

6-Month Outcomes Report through June 2011

ACTIVITY	DATA	Jan '11	Feb '11	March '11	April '11	May '11	June '11	6-Month Total (or 6-month high)	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	1726	1720	1636	1589	1461	1414	(1,726)	(1,505)
CHP PLAN B	Number of New Enrollments this month	60	52	112	88	130	47	489	156
	Aged 60 and Over	3	4	9	6	11	8	41	31
	Under Age 60	57	48	103	82	119	39	448	125
	Total Current Enrollment	685	737	826	915	952	943	(952)	(945)
	Aged 60 and Over	128	132	389	135	151	133	-	-
	Under Age 60	557	605	437	780	801	810	-	-
	Number of eligible individuals on the waiting list	520	429	376	2	60	196	(520)	(1254)
Referral & Advocacy	Reception & Intake Services	-	-	-	1148	1146	1106	3,400	-
	Communication and Education on Health Access Resources	425	417	415	472	461	489	2,679	-
	Number of new Referral & Advocacy Cases taken on this month	332	358	329	364	310	63	1,756	1948
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	32	35	30	23	33	4	157	154
	Number of Emergency Department Clinic Referrals	1	4	5	3	6	16	35	23
	Number Resolved	7	11	14	5	16	20	73	45
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	26	28	21	21	23	0	119	132
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	7	6	14	9	14	19	69	13
	Hospital Discharge Assistance - BCHS - \$ value of services	\$286.11	\$142.25	\$511.71	\$497.85	\$255.05	\$463.85	\$2,156.82	\$614.81
	Hospital Discharge Assistance - Oaklawn - # people helped	3	0	6	1	1	1	12	-
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$554.79	\$0.00	\$551.14	\$12.45	\$22.00	\$67.29	\$1,207.67	-
Prescription Drug Access	How many new clients were enrolled in PDAP this month?	22	22	38	44	31	61	218	239
	TOTAL active PDAP clients as of this month	1835	1373	1383	1410	1499	1452	(1,835)	(1,559)
	How many new applications were submitted this month?	924	858	1026	838	784	1037	5,467	5,150
	Aged 60 and Over	194	193	199	186	161	221	1,154	1,030
	Under Age 60	730	665	827	652	623	816	4,313	4,148
	How many new providers using PDAP program this month?	3	2	3	3	1	3	15	12
	How many total providers are using the PDAP program?	231	233	236	239	240	243	(243)	(243)
	How many people picked up prescriptions this month?	511	478	554	454	432	465	2,894	2,264
	Aged 60 and Over	110	106	114	90	98	97	615	482
	Under Age 60	401	372	440	364	334	368	2,279	1,782
	How many total prescriptions were picked up this month?	860	858	955	764	713	742	4,892	3,830
	Dollar value of the prescriptions picked up this month?	\$653,464.90	\$599,109.69	\$728,028.71	\$592,717.71	\$518,642.27	\$524,497.06	\$3,616,460.34	\$2,510,555.35

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	Total number of Prescription Discount Cards issued	0	1	9	1	0	3	14	27

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	20	21	18	22	12	17	110	80	
	Prescription Assistance - \$ (Age 60+)	\$821.39	\$485.09	\$507.63	\$685.38	\$275.10	\$445.68	\$3,220.27	\$4,007.62	
	Prescription Assistance - # helped (Under 60)	132	93	103	116	127	108	679	467	
	Prescription Assistance - \$ (Under 60)	\$2,009.09	\$1,649.76	\$1,623.15	\$2,291.76	\$2,475.45	\$1,745.41	\$11,794.62	\$20,569.93	
	Transportation Assistance - # helped (Dale Griffin Fund)	32	11	18	14	21	20	116	72	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$860.42	\$570.47	\$965.51	\$841.34	\$522.70	\$969.68	\$4,730.12	\$3,236.37	
	Transportation Assistance - # helped (Aged 60+)	11	16	17	19	6	15	84	35	
	Transportation Assistance - \$ (Aged 60+)	\$231.67	\$417.96	\$528.31	\$535.72	\$138.95	\$522.23	\$2,374.84	\$1,854.40	
	Transportation Assistance - # helped (Aged 24-59)	82	45	32	51	39	49	298	189	
	Transportation Assistance - \$ (Aged 24-59)	\$2,011.60	\$1,292.26	\$922.33	\$1,334.49	\$1,211.14	\$1,337.81	\$8,109.63	\$4,538.65	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	0	0	2	1	0	1	4	0	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$0.00	\$0.00	\$8.00	\$5.00	\$0.00	\$35.00	\$48.00	\$0.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	0	3	5	4	3	10	25	10	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$0.00	\$26.00	\$32.00	\$114.00	\$187.00	\$466.00	\$825.00	\$567.62	
	Durable Medical Equipment - # helped (Age 60+)	0	0	0	0	0	1	1	4	
	Durable Medical Equipment - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$61.00	\$61.00	\$433.19	
	Durable Medical Equipment - # helped (Under 60)	2	3	5	2	0	4	16	24	
	Durable Medical Equipment - \$ (Under 60)	\$131.82	\$92.99	\$433.62	\$89.80	\$0.00	\$372.70	\$1,120.93	\$2,526.65	
	Dental & Vision Assistance - # helped (Age 60+)	1	0	0	0	0	0	1	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	0	0	1	0	0	1	2	3	
	Dental & Vision Assistance - \$ (Under 60)	\$0.00	\$0.00	\$140.00	\$0.00	\$0.00	\$325.00	\$465.00	\$700.00	
	TOTALS (PEOPLE) (Age 60+)		32	37	37	42	18	34	200	119
	TOTALS (DOLLARS) (Age 60+)		\$1,253.06	\$903.05	\$1,043.94	\$1,226.10	\$414.05	\$1,063.91	\$5,904.11	\$6,295.21
	TOTALS (PEOPLE) (Under 60)		248	155	164	187	190	192	1,136	652
	TOTALS (DOLLARS) (Under 60)		\$5,012.93	\$3,631.48	\$4,116.61	\$4,671.39	\$4,396.29	\$5,216.60	\$27,045.30	\$24,551.12
	TOTALS (PEOPLE) ALL AGES		280	192	201	229	208	226	1,336	763
TOTALS (DOLLAR) ALL AGES		\$6,265.99	\$4,534.53	\$5,160.55	\$5,897.49	\$4,810.34	\$6,280.51	\$32,949.41	\$30,634.07	
AVERAGE HEALTH ASSISTANCE FUND REQUEST		\$22.38	\$23.62	\$25.67	\$25.75	\$23.13	\$27.79	\$24.66	\$40.15	

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Lions Club Eyeglass Program for ADULTS	ADULTS: Number of adults helped this month	3	6	2	4	5	4	24	-
	Dollar value of glasses purchased for adults this month	\$345.00	\$666.00	\$99.00	\$468.00	\$345.00	\$388.20	\$2,311.20	-
	Average cost per pair of glasses for adults	\$115.00	\$111.00	\$49.50	\$117.00	\$69.00	\$97.05	\$96.30	-
	Number of people on the waiting list for glasses	176	193	195	206	225	240	(240)	-
	Total funding available for glasses at the beginning of this month	\$2,623.00	\$2,288.00	\$1,613.00	\$11,534.00	\$11,096.00	\$10,678.00	\$3,071.00	-
	Contributions collected this month	\$10.00	\$90.00	\$20.00	\$30.00	\$50.00	\$40.00	\$240.00	-
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$10,000.00	\$0.00	\$0.00	\$1,000.00	\$11,000.00	-
	Total expenditures on glasses this month	\$345.00	\$765.00	\$99.00	\$468.00	\$468.00	\$388.20	\$2,533.20	-
	Total funds remaining at end of the month	\$2,288.00	\$1,613.00	\$11,534.00	\$11,096.00	\$10,678.00	\$11,329.80	\$10,678.00	-
Lions Club Eyeglass Program for CHILDREN	CHILDREN: Number of children helped this month	0	0	1	1	0	2	4	-
	Dollar value of glasses purchased for children this month	\$0.00	\$0.00	\$99.00	\$99.00	\$0.00	\$198.00	\$396.00	-
	Average cost per pair of glasses for children	\$0.00	\$0.00	\$99.00	\$99.00	\$0.00	\$99.00	\$99.00	-
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	22	9	15	22	26	27	121	95
	SOLUTION - In-house Interpreter	22	9	15	22	26	27	121	88
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	7
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	0	0	0	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0

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Nursing Clinic	Number of <u>patients</u> treated in the Clinic	272	234	280	300	300	323	1,709	1,581
	Total number of CLINICAL patient <u>encounters</u>	331	334	375	351	366	402	2,159	1,935
	Total number of Chiropractic patients seen	-	-	-	-	-	36	36	-
	Encounters by Volunteer Providers	19	18	17	15	16	12	97	107
	Encounters by Staff Providers	312	316	358	336	350	390	2,062	1,828
	Total number of ADVOCACY-ONLY patient encounters	-	-	83	77	65	45	270	-
	Ratio: Number of visits per patient	1.22	1.43	1.64	1.43	1.44	1.24	1.42	-
	Number of Clinic Days This Month	17.5	18.5	22.0	20.0	20.5	19.5	118.0	121.5
	Ratio: Number of visits per DAY	18.91	18.05	20.82	21.40	21.02	20.62	20.6	-
	Number of prescriptions (sample medications) given out	138	189	230	275	315	289	1436	627
	Dollar value of sample medications given out	\$20,102.18	\$20,078.33	\$28,118.52	\$29,118.75	\$27,579.18	\$28,101.12	\$153,098.08	\$95,040.57
	Number of hygiene kits given out	3	7	8	5	7	10	40	35
	Number of specialist referrals made	29	26	25	22	28	26	156	225
	Number of community referrals made (clinic only)	31	29	19	26	46	33	184	487
	Value of donated radiology - Professional services	\$3,084.00	\$2,191.01	\$3,823.00	\$3,197.00	\$3,434.00	\$4,386.00	\$20,115.01	\$14,446.50
Dollar value of lab work provided to patients	\$1,765.47	\$1,765.47	\$1,765.46	\$1,765.46	\$1,772.16	not yet avail.	\$8,834.02	\$8,970.53	
Mobile Clinic	Number of mobile clinic <u>encounters</u>	-	-	-	70	138	176	384	-
	Number of hygiene kits given out	-	-	-	-	-	15	15	-
	Number of food kits given out	-	-	-	-	-	54	54	-
	Total number of mobile clinic referrals	-	-	-	-	-	6	6	-
	To Family Health Center	-	-	-	-	-	1	1	-
	To "home" Nursing Clinic	-	-	-	-	-	5	5	-
	To Emergency Department	-	-	-	-	-	-	-	-

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Dentists' Partnership	Number of people who have <u>completed</u> an exam/treatment visit	69	74	72	65	78	74	432	367
	Number who also had <u>NO MEDICAL INSURANCE</u>	68	73	74	65	77	72	429	311
	Total number of exam and treatment visits completed this month	74	89	78	73	90	74	478	446
	Total number of exams and treatment services completed this month	105	164	110	130	127	148	784	469
	Dollar value of exam and treatment visits completed this month	\$12,499.00	\$25,484.00	\$11,841.00	\$16,277.00	\$14,425.00	\$21,557.00	\$102,083.00	\$85,435.00
	Number of people who have completed an oral health class	62	36	64	38	51	30	281	232
	Number of free dental cleanings/screenings	53	39	69	47	71	77	356	309
	Total number of dentists participating	38	37	37	37	39	39	(39)	(36)
	Total number of staff or volunteer dental hygienists	4	4	4	4	4	5	(5)	(2)
	Number of people who failed to appear (no-show) at a dentists' office this month	1	3	2	1	2	2	11	14
	No Show Percentage	1.3%	3.3%	2.5%	1.4%	2.2%	2.6%	2.2%	3.0%
"Better Smiles. Better World." (orthodontia pilot program)	Number of Orthodontists participating	1	1	2	2	2	3	(3)	-
	Number of people actively in treatment	26	31	34	47	51	53	(53)	-
	Number of orthodontia visits donated this month	5	11	5	7	4	7	39	-
	Value of orthodontia visits donated this month	\$1,350.00	\$2,970.00	\$1,400.00	\$1,890.00	\$1,080.00	\$1,690.00	\$10,380.00	-
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	1424	936	1286	767	1631	1871	7914	7228
	Hours of community service performed - Orthodontia program	141	91	288	200	113	378	1211	-
	Hours of community service performed - Health Assistance Fund	22	15	21	12	19	17	106	153
	Bags of clothing donated - #	30	34	41	32	27	22	186	240
	Household good and durable medical equipment donated - #	3	2	2	0	0	0	7	8
	Pounds of non-perishable food items donated - #	0	2	2	5	3	0	12	0
	Financial contributions made toward caring for the uninsured - #	\$0.00	\$0.00	\$5.00	\$5.00	\$0.00	\$0.00	\$10.00	\$113.83

\$34794.23 worth of medications were donated to the Nursing Clinic in JUNE 2011
 \$17178.88 worth of medications were donated to Summit Pointe in JUNE 2011

Annual PDAP Equivalent:

\$7,232,920.68

**A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)
 WHERE THE (-) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED**