

Community HealthCare Connections

6-Month Outcomes Report through January 2011

ACTIVITY	DATA	Aug '10	Sept '10	Oct'10	Nov '10	Dec '10	Jan '11	6-month total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	729	720	708	935	1370	1726	(1,726)	(1,739)
CHP PLAN B	Number of New Enrollments this month	13	4	15	15	31	60	138	401
	Aged 60 and Over	2	0	5	3	1	3	14	46
	Under Age 60	11	4	10	12	30	57	124	355
	Total Current Enrollment	891	835	829	787	707	685	(891)	(950)
	Aged 60 and Over	157	153	153	147	135	128	-	-
	Under Age 60	734	682	676	640	572	557	-	-
	Number of eligible individuals on the waiting list	1408	1395	1278	433	490	520	(1,408)	(741)
Referral & Advocacy	Communication and Education on Health Access Resources	415	351	367	355	315	425	2228	-
	Number of new Referral & Advocacy Cases taken on this month	378	382	366	352	327	332	2,137	944
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	5	5	37	30	24	32	133	217
	Number of Emergency Department Clinic Referrals	8	13	8	9	7	1	46	-
	Number Resolved	13	18	12	14	12	7	76	51
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	0	0	33	25	19	26	103	166
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	12	19	9	6	11	7	64	-
	Hospital Discharge Assistance - BCHS - \$ value of services	\$501.51	\$743.13	\$167.20	\$180.82	\$438.84	\$286.11	\$2,317.61	-
	Hospital Discharge Assistance - Oaklawn - # people helped	2	1	2	2	1	3	11	-
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$63.90	\$22.81	\$159.05	\$14.00	\$25.00	\$554.79	\$839.55	-
Prescription Drug Access	How many new clients were enrolled in PDAP this month?	48	50	35	32	39	22	226	235
	TOTAL active PDAP clients as of this month	1664	1714	1749	1781	1815	1835	(1,835)	(1,351)
	How many new applications were submitted this month?	965	965	929	948	885	924	5,616	4,575
	Aged 60 and Over	201	239	188	189	189	194	1,200	982
	Under Age 60	764	726	741	759	696	730	4,416	3,593
	How many new providers using PDAP program this month?	3	1	2	2	0	3	11	16
	How many total providers are using the PDAP program?	223	224	226	228	228	231	(231)	(245)
	How many people picked up prescriptions this month?	506	588	244	571	481	511	2,901	1,937
	Aged 60 and Over	101	69	67	128	181	110	656	447
	Under Age 60	405	519	177	443	300	401	2,245	1,490
	How many total prescriptions were picked up this month?	889	657	592	1003	799	860	4,800	3,152
	Dollar value of the prescriptions picked up this month?	\$612,945.92	\$499,164.08	\$396,215.91	\$655,601.87	\$569,577.11	\$653,464.90	\$3,386,969.79	\$2,093,139.05
	Total number of Prescription Discount Cards issued	1	0	1	3	0	0	5	29

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	36	31	25	20	17	20	149	39	
	Prescription Assistance - \$ (Age 60+)	\$1,780.43	\$819.88	\$490.67	\$687.70	\$312.65	\$821.39	\$4,912.72	\$312.75	
	Prescription Assistance - # helped (Under 60)	238	190	146	152	124	132	982	247	
	Prescription Assistance - \$ (Under 60)	\$6,934.42	\$3,537.27	\$2,257.31	\$2,832.07	\$2,615.09	\$2,009.09	\$20,185.25	\$9,127.57	
	Transportation Assistance - # helped (Dale Griffin Fund)	14	16	14	13	21	32	110	46	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$1,444.88	\$1,148.85	\$1,097.65	\$731.85	\$1,452.21	\$860.42	\$6,735.86	\$3,843.14	
	Transportation Assistance - # helped (Aged 60+)	10	17	10	20	7	11	75	33	
	Transportation Assistance - \$ (Aged 60+)	\$285.62	\$335.56	\$146.23	\$384.31	\$83.25	\$231.67	\$1,466.64	\$1,453.26	
	Transportation Assistance - # helped (Aged 24-59)	69	59	72	87	67	82	436	148	
	Transportation Assistance - \$ (Aged 24-59)	\$877.64	\$1,743.99	\$1,046.85	\$1,511.89	\$1,193.82	\$2,011.60	\$8,385.79	\$4,578.39	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	4	1	1	0	0	0	6	0	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$20.00	\$10.00	\$15.00	\$0.00	\$0.00	\$0.00	\$45.00	\$0.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	6	1	0	4	4	0	15	1	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$278.00	\$10.00	\$0.00	\$30.00	\$223.00	\$0.00	\$541.00	\$234.37	
	Durable Medical Equipment - # helped (Age 60+)	1	0	0	1	0	0	2	2	
	Durable Medical Equipment - \$ (Age 60+)	\$150.00	\$0.00	\$0.00	\$50.00	\$0.00	\$0.00	\$200.00	\$348.00	
	Durable Medical Equipment - # helped (Under 60)	6	8	6	2	3	2	27	11	
	Durable Medical Equipment - \$ (Under 60)	\$339.53	\$558.34	\$524.74	\$70.00	\$79.27	\$131.82	\$1,703.70	\$1,091.42	
	Dental & Vision Assistance - # helped (Age 60+)	0	0	0	0	0	1	1	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$200.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	2	1	1	0	0	0	4	0	
	Dental & Vision Assistance - \$ (Under 60)	\$89.00	\$150.00	\$200.00	\$0.00	\$0.00	\$0.00	\$439.00	\$0.00	
	TOTALS (PEOPLE) (Age 60+)		51	49	36	41	24	32	233	74
	TOTALS (DOLLARS) (Age 60+)		\$2,236.05	\$1,165.44	\$651.90	\$1,122.01	\$395.90	\$1,253.06	\$6,824.36	\$4,934.01
	TOTALS (PEOPLE) (Under 60)		335	275	239	258	219	248	1,574	453
	TOTALS (DOLLARS) (Under 60)		\$9,963.47	\$7,148.45	\$5,126.55	\$5,175.81	\$5,563.39	\$5,012.93	\$37,990.60	\$17,874.88
TOTALS (PEOPLE) ALL AGES		386	324	275	299	243	280	1,807	527	
TOTALS (DOLLAR) ALL AGES		\$12,199.52	\$8,313.89	\$5,778.45	\$6,297.82	\$5,959.29	\$6,265.99	\$44,814.96	\$22,808.89	
AVERAGE HEALTH ASSISTANCE FUND REQUEST		\$31.60	\$25.66	\$21.01	\$21.06	\$24.52	\$22.38	\$24.80	\$43.28	

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Lions Club Eyeglass Program for ADULTS	ADULTS: Number of adults helped this month	7	7	3	1	4	3	25	-
	Dollar value of glasses purchased for adults this month	\$717.00	\$765.00	\$222.00	\$123.00	\$488.00	\$345.00	\$2,660.00	-
	Average cost per pair of glasses for adults	\$102.43	\$109.29	\$74.00	\$123.00	\$122.00	\$115.00	\$106.40	-
	Number of people on the waiting list for glasses	113	122	147	150	174	176	(176)	-
	Total funding available for glasses at the beginning of this month	\$4,778.00	\$4,071.00	\$3,346.00	\$3,174.00	\$3,071.00	\$2,623.00	-	-
	Contributions collected this month	\$10.00	\$40.00	\$50.00	\$20.00	\$40.00	\$10.00	\$170.00	-
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	-
	Total expenditures on glasses this month	\$717.00	\$765.00	\$222.00	\$123.00	\$488.00	\$345.00	\$2,660.00	-
	Total funds remaining at end of the month	\$4,071.00	\$3,346.00	\$3,174.00	\$3,071.00	\$2,623.00	\$2,288.00	-	-
Lions Club Eyeglass Program for CHILDREN	CHILDREN: Number of children helped this month	0	0	0	1	2	0	3	-
	Dollar value of glasses purchased for children this month	\$0.00	\$0.00	\$0.00	\$99.00	\$198.00	\$0.00	\$297.00	-
	Average cost per pair of glasses for children	\$0.00	\$0.00	\$0.00	\$99.00	\$99.00	\$0.00	\$99.00	-
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	19	18	13	13	17	22	102	46
	SOLUTION - In-house Interpreter	18	18	13	13	17	22	101	36
	SOLUTION - Patient/Client's own interpreter	1	0	0	0	0	0	1	10
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	0	0	0	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0
Nursing Clinic	Number of <u>patients</u> treated in the Clinic	360	322	329	259	235	272	1,777	1,018
	Total number of patient <u>encounters</u>	449	427	413	355	306	331	2,281	1,260
	Encounters by Volunteer Providers	22	16	10	21	17	19	105	144
	Encounters by Staff Providers	427	411	403	334	289	312	2,176	1,116
	Ratio: Number of visits per patient	1.25	1.33	1.26	1.37	1.30	1.22	1.28	1.24
	Number of Clinic Days This Month	22.0	20.0	20.0	16.3	15.0	17.5	110.8	108.0
	Ratio: Number of visits per DAY	20.41	21.35	20.65	21.85	20.40	18.91	20.6	11.7
	Number of prescriptions (sample medications) given out	170	116	140	187	156	138	907	427
	Dollar value of sample medications given out	\$20,232.23	\$18,001.50	\$19,151.26	\$26,583.13	\$16,212.16	\$20,102.18	\$120,282.46	\$76,129.17
	Number of hygiene kits given out	5	4	2	2	3	3	19	66
	Number of specialist referrals made	26	38	41	25	31	29	190	178
	Number of community referrals made (clinic only)	36	33	38	27	32	31	197	-
	Value of donated radiology - Professional services	\$5,209.00	\$3,996.00	\$5,299.00	\$5,290.00	\$2,772.23	not avail. Yet	\$22,566.23	-
Dollar value of lab work provided to patients	\$3,028.86	\$1,617.38	\$3,482.26	\$2,501.72	\$1,986.55	not avail. Yet	\$12,616.77	\$4,933.56	

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Dentists' Partnership	Number of people who have <u>completed</u> an exam/treatment visit	71	73	73	70	67	69	423	336
	Number who also had NO MEDICAL INSURANCE	70	68	67	70	62	68	405	277
	Total number of exam and treatment visits completed this month	81	79	78	83	73	74	468	504
	Total number of exams and treatment services completed this month	122	109	114	125	105	105	680	-
	Dollar value of exam and treatment visits completed this month	\$13,929.00	\$13,392.00	\$14,205.00	\$14,451.00	\$11,764.00	\$12,499.00	\$80,240.00	\$48,633.00
	Number of people who have completed an oral health class	45	38	51	44	44	62	284	-
	Number of free dental cleanings/screenings	59	59	43	39	32	53	285	-
	Total number of dentists participating	37	37	37	38	38	38	(38)	(35)
	Total number of staff or volunteer dental hygienists	2	3	3	4	4	4	(4)	-
	Number of people who failed to appear (no-show) at a dentists' office this month	2	2	1	1	2	1	9	12
No Show Percentage	2.4%	2.5%	1.3%	1.2%	2.7%	1.3%	1.9%	2.3%	
"Better Smiles. Better World." (orthodontia pilot program)	Number of Orthodontists participating	1	1	1	1	1	1	(1)	-
	Number of people actively in treatment	11	13	13	21	24	26	(26)	-
	Number of orthodontia visits donated this month	2	4	5	8	5	5	29	-
	Value of orthodontia visits donated this month	\$540.00	\$1,080.00	\$1,080.00	\$1,581.00	\$1,350.00	\$1,350.00	\$6,981.00	-
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	1676	1224	1372	962	1012	1424	7669	4284
	Hours of community service performed - Orthodontia program	-	103	128	244	158	141	774	-
	Hours of community service performed - Health Assistance Fund	25	22	23	24	19	22	135	146
	Bags of clothing donated - #	39	34	37	35	38	30	213	246
	Household good and durable medical equipment donated - #	4	6	3	4	7	3	27	0
	Pounds of non-perishable food items donated - #	0	0	0	0	0	0	0	0
	Financial contributions made toward caring for the uninsured - #	\$0.00	\$10.00	\$40.00	\$0.00	\$0.00	\$0.00	\$0.00	\$50.00

\$123,596.08 worth of medications were donated to the Nursing Clinic in January 2011

Annual PDAP Equivalent: **\$6,773,939.58**

A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER) WHERE THE (-) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED