

Community HealthCare Connections

6-Month Outcomes Report through February 2011

ACTIVITY	DATA	Sept '10	Oct'10	Nov '10	Dec '10	Jan '11	Feb '11	6-month total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	720	708	935	1370	1726	1720	(1,720)	(1,661)
CHP PLAN B	Number of New Enrollments this month	4	15	15	31	60	52	177	365
	Aged 60 and Over	0	5	3	1	3	4	16	39
	Under Age 60	4	10	12	30	57	48	161	326
	Total Current Enrollment	835	829	787	707	685	737	(835)	(950)
	Aged 60 and Over	153	153	147	135	128	132	-	-
	Under Age 60	682	676	640	572	557	605	-	-
	Number of eligible individuals on the waiting list	1395	1278	433	490	520	429	(1,395)	(902)
Referral & Advocacy	Communication and Education on Health Access Resources	351	367	355	315	425	417	2230	-
	Number of new Referral & Advocacy Cases taken on this month	382	366	352	327	332	358	2,117	1198
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	5	37	30	24	32	35	163	130
	Number of Emergency Department Clinic Referrals	13	8	9	7	1	4	42	-
	Number Resolved	18	12	14	12	7	11	74	43
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	0	33	25	19	26	28	131	87
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	19	9	6	11	7	6	58	-
	Hospital Discharge Assistance - BCHS - \$ value of services	\$743.13	\$167.20	\$180.82	\$438.84	\$286.11	\$142.25	\$1,958.35	-
	Hospital Discharge Assistance - Oaklawn - # people helped	1	2	2	1	3	0	9	-
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$22.81	\$159.05	\$14.00	\$25.00	\$554.79	\$0.00	\$775.65	-
Prescription Drug Access	How many <b>new</b> clients were enrolled in PDAP this month?	50	35	32	39	22	22	200	233
	TOTAL active PDAP clients as of this month	1714	1749	1781	1815	1835	1373	(1,835)	(1,367)
	How many new applications were submitted this month?	965	929	948	885	924	858	5,509	4,632
	Aged 60 and Over	239	188	189	189	194	193	1,192	976
	Under Age 60	726	741	759	696	730	665	4,317	3,656
	How many <b>new</b> providers using PDAP program this month?	1	2	2	0	3	2	10	18
	How many total providers are using the PDAP program?	224	226	228	228	231	233	(233)	(245)
	How many <b>people</b> picked up prescriptions this month?	588	244	571	481	511	478	2,873	1,959
	Aged 60 and Over	69	67	128	181	110	106	661	460
	Under Age 60	519	177	443	300	401	372	2,212	1,499
	How many total prescriptions were picked up this month?	657	592	1003	799	860	858	4,769	3,188
	Dollar value of the prescriptions picked up this month?	\$499,164.08	\$396,215.91	\$655,601.87	\$569,577.11	\$653,464.90	\$599,109.69	\$3,373,133.56	\$2,017,023.76
	Total number of Prescription Discount Cards issued	0	1	3	0	0	1	5	35

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	31	25	20	17	20	21	134	42	
	Prescription Assistance - \$ (Age 60+)	\$819.88	\$490.67	\$687.70	\$312.65	\$821.39	\$485.09	\$3,617.38	\$3,480.61	
	Prescription Assistance - # helped (Under 60)	190	146	152	124	132	93	837	249	
	Prescription Assistance - \$ (Under 60)	\$3,537.27	\$2,257.31	\$2,832.07	\$2,615.09	\$2,009.09	\$1,649.76	\$14,900.59	\$8,975.70	
	Transportation Assistance - # helped (Dale Griffin Fund)	16	14	13	21	32	11	107	50	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$1,148.85	\$1,097.65	\$731.85	\$1,452.21	\$860.42	\$570.47	\$5,861.45	\$3,016.54	
	Transportation Assistance - # helped (Aged 60+)	17	10	20	7	11	16	81	38	
	Transportation Assistance - \$ (Aged 60+)	\$335.56	\$146.23	\$384.31	\$83.25	\$231.67	\$417.96	\$1,598.98	\$1,698.23	
	Transportation Assistance - # helped (Aged 24-59)	59	72	87	67	82	45	412	138	
	Transportation Assistance - \$ (Aged 24-59)	\$1,743.99	\$1,046.85	\$1,511.89	\$1,193.82	\$2,011.60	\$1,292.26	\$8,800.41	\$4,513.47	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	1	1	0	0	0	0	2	0	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$10.00	\$15.00	\$0.00	\$0.00	\$0.00	\$0.00	\$25.00	\$0.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	1	0	4	4	0	3	12	1	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$10.00	\$0.00	\$30.00	\$223.00	\$0.00	\$26.00	\$289.00	\$234.37	
	Durable Medical Equipment - # helped (Age 60+)	0	0	1	0	0	0	1	2	
	Durable Medical Equipment - \$ (Age 60+)	\$0.00	\$0.00	\$50.00	\$0.00	\$0.00	\$0.00	\$50.00	\$348.00	
	Durable Medical Equipment - # helped (Under 60)	8	6	2	3	2	3	24	13	
	Durable Medical Equipment - \$ (Under 60)	\$558.34	\$524.74	\$70.00	\$79.27	\$131.82	\$92.99	\$1,457.16	\$1,541.42	
	Dental & Vision Assistance - # helped (Age 60+)	0	0	0	0	1	0	1	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$0.00	\$200.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	1	1	0	0	0	0	2	2	
	Dental & Vision Assistance - \$ (Under 60)	\$150.00	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$350.00	\$500.00	
	<b>TOTALS (PEOPLE) (Age 60+)</b>		<b>49</b>	<b>36</b>	<b>41</b>	<b>24</b>	<b>32</b>	<b>37</b>	<b>219</b>	<b>82</b>
	<b>TOTALS (DOLLARS) (Age 60+)</b>		<b>\$1,165.44</b>	<b>\$651.90</b>	<b>\$1,122.01</b>	<b>\$395.90</b>	<b>\$1,253.06</b>	<b>\$903.05</b>	<b>\$5,491.36</b>	<b>\$5,526.84</b>
	<b>TOTALS (PEOPLE) (Under 60)</b>		<b>275</b>	<b>239</b>	<b>258</b>	<b>219</b>	<b>248</b>	<b>155</b>	<b>1,394</b>	<b>453</b>
	<b>TOTALS (DOLLARS) (Under 60)</b>		<b>\$7,148.45</b>	<b>\$5,126.55</b>	<b>\$5,175.81</b>	<b>\$5,563.39</b>	<b>\$5,012.93</b>	<b>\$3,631.48</b>	<b>\$31,658.61</b>	<b>\$18,781.50</b>
<b>TOTALS (PEOPLE) ALL AGES</b>		<b>324</b>	<b>275</b>	<b>299</b>	<b>243</b>	<b>280</b>	<b>192</b>	<b>1,613</b>	<b>535</b>	
<b>TOTALS (DOLLAR) ALL AGES</b>		<b>\$8,313.89</b>	<b>\$5,778.45</b>	<b>\$6,297.82</b>	<b>\$5,959.29</b>	<b>\$6,265.99</b>	<b>\$4,534.53</b>	<b>\$37,149.97</b>	<b>\$24,308.34</b>	
<b>AVERAGE HEALTH ASSISTANCE FUND REQUEST</b>		<b>\$25.66</b>	<b>\$21.01</b>	<b>\$21.06</b>	<b>\$24.52</b>	<b>\$22.38</b>	<b>\$23.62</b>	<b>\$23.03</b>	<b>\$45.44</b>	

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Lions Club Eyeglass Program for <b>ADULTS</b>	<b>ADULTS:</b> Number of adults helped this month	7	3	1	4	3	6	24	-
	Dollar value of glasses purchased for adults this month	\$765.00	\$222.00	\$123.00	\$488.00	\$345.00	\$666.00	\$2,609.00	-
	Average cost per pair of glasses for adults	\$109.29	\$74.00	\$123.00	\$122.00	\$115.00	\$111.00	\$108.71	-
	Number of people on the waiting list for glasses	122	147	150	174	176	193	(193)	-
	Total funding available for glasses at the beginning of this month	\$4,071.00	\$3,346.00	\$3,174.00	\$3,071.00	\$2,623.00	\$2,288.00	-	-
	Contributions collected this month	\$40.00	\$50.00	\$20.00	\$40.00	\$10.00	\$90.00	-	-
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	-	-
	Total expenditures on glasses this month	\$765.00	\$222.00	\$123.00	\$488.00	\$345.00	\$765.00	-	-
	Total funds remaining at end of the month	\$3,346.00	\$3,174.00	\$3,071.00	\$2,623.00	\$2,288.00	\$1,613.00	-	-
Lions Club Eyeglass Program for <b>CHILDREN</b>	<b>CHILDREN:</b> Number of children helped this month	0	0	1	2	0	0	3	-
	Dollar value of glasses purchased for children this month	\$0.00	\$0.00	\$99.00	\$198.00	\$0.00	\$0.00	\$297.00	-
	Average cost per pair of glasses for children	\$0.00	\$0.00	\$99.00	\$99.00	\$0.00	\$0.00	\$99.00	-
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	18	13	13	17	22	9	92	65
	SOLUTION - In-house Interpreter	18	13	13	17	22	9	92	53
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	12
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	0	0	0	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0
Nursing Clinic	Number of <u>patients</u> treated in the Clinic	322	329	259	235	272	234	1,651	1,061
	Total number of <b>CLINICAL</b> patient <u>encounters</u>	427	413	355	306	331	334	2,166	1,293
	Encounters by Volunteer Providers	16	10	21	17	19	18	101	95
	Encounters by Staff Providers	411	403	334	289	312	316	2,065	1,198
	Total number of <b>ADVOCACY-ONLY</b> patient encounters	-	-	-	-	-	-	-	-
	Ratio: Number of visits per patient	1.33	1.26	1.37	1.30	1.22	1.43	1.31	1.22
	Number of Clinic Days This Month	20.0	20.0	16.3	15.0	17.5	18.5	107.3	107.5
	Ratio: Number of visits per <b>DAY</b>	21.35	20.65	21.85	20.40	18.91	18.05	20.2	12.0
	Number of prescriptions (sample medications) given out	116	140	187	156	138	189	926	403
	Dollar value of sample medications given out	\$18,001.50	\$19,151.26	\$26,583.13	\$16,212.16	\$20,102.18	\$20,078.33	\$120,128.56	\$68,870.66
	Number of hygiene kits given out	4	2	2	3	3	7	21	68
	Number of specialist referrals made	38	41	25	31	29	26	190	172
	Number of community referrals made (clinic only)	33	38	27	32	31	29	190	-
Value of donated radiology - Professional services	\$3,996.00	\$5,299.00	\$5,290.00	\$2,772.23	\$3,084.00	\$2,191.01	\$22,632.24	-	

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	Dollar value of lab work provided to patients	\$1,617.38	\$3,482.26	\$2,501.72	\$1,986.55	not avail. Yet	not avail. Yet		\$5,302.64

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Dentists' Partnership	Number of <b>people</b> who have <u>completed</u> an exam/treatment visit	73	73	70	67	69	74	426	340
	Number who also had <b>NO MEDICAL INSURANCE</b>	68	67	70	62	68	73	408	290
	Total number of exam and treatment <b>visits</b> completed this month	79	78	83	73	74	89	476	507
	Total number of exams and treatment <b>services</b> completed this month	109	114	125	105	105	164	722	-
	<b>Dollar value</b> of exam and treatment visits completed this month	\$13,392.00	\$14,205.00	\$14,451.00	\$11,764.00	\$12,499.00	\$25,484.00	\$91,795.00	\$52,758.00
	Number of <b>people</b> who have completed an oral health class	38	51	44	44	62	36	275	-
	Number of free dental cleanings/screenings	59	43	39	32	53	39	265	-
	Total number of <b>dentists</b> participating	37	37	38	38	38	37	(38)	(35)
	Total number of staff or volunteer <b>dental hygienists</b>	3	3	4	4	4	4	(4)	-
	Number of <b>people</b> who failed to appear (no-show) at a dentists' office this month	2	1	1	2	1	3	10	12
No Show Percentage	2.5%	1.3%	1.2%	2.7%	1.3%	3.3%	2.1%	2.3%	
"Better Smiles. Better World." (orthodontia pilot program)	Number of <b>Orthodontists</b> participating	1	1	1	1	1	1	(1)	-
	Number of <b>people</b> actively in treatment	13	13	21	24	26	31	(31)	-
	Number of orthodontia <b>visits</b> donated this month	4	5	8	5	5	11	38	-
	<b>Value</b> of orthodontia visits donated this month	\$1,080.00	\$1,080.00	\$1,581.00	\$1,350.00	\$1,350.00	\$2,970.00	\$9,411.00	-
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	1224	1372	962	1012	1424	936	6929	4631
	Hours of community service performed - Orthodontia program	103	128	244	158	141	91	866	-
	Hours of community service performed - Health Assistance Fund	22	23	24	19	22	15	125	142
	Bags of clothing donated - #	34	37	35	38	30	34	208	258
	Household good and durable medical equipment donated - #	6	3	4	7	3	2	25	0
	Pounds of non-perishable food items donated - #	0	0	0	0	0	2	2	0
	Financial contributions made toward caring for the uninsured - #	\$10.00	\$40.00	\$0.00	\$0.00	\$0.00	\$0.00	\$50.00	\$0.00

\$123,596.08 worth of medications were donated to the Nursing Clinic in January 2011

Annual PDAP Equivalent:

**\$6,746,267.12**

**A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER) WHERE THE ( - ) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED**