

Community HealthCare Connections

6-Month Outcomes Report through December 2011

ACTIVITY	DATA	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11	6-Month Total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	1363	1301	1258	1069	861	752	(1,363)	(1,370)
CHP PLAN B	Number of New Enrollments this month	19	15	17	16	15	13	95	128
	Aged 60 and Over	2	3	4	2	3	4	18	18
	Under Age 60	17	12	13	14	12	9	77	110
	Total Current Enrollment	912	892	867	831	781	759	(912)	(910)
	Aged 60 and Over	131	130	125	120	117	109	-	-
	Under Age 60	781	762	742	711	664	650	-	-
	Number of eligible individuals on the waiting list	234	291	351	400	464	483	(483)	(1408)
Referral & Advocacy	Reception & Intake Services	995	1076	978	825	823	947	5,644	-
	Communication and Education on Health Access Resources	498	405	381	398	316	467	2,465	2206
	Number of new Referral & Advocacy Cases taken on this month	130	115	151	128	132	120	776	2146
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	33	60	35	2	39	1	170	111
	Number of Emergency Department Clinic Referrals	8	22	6	3	4	7	50	73
	Number Resolved	13	27	8	5	14	8	75	84
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	28	55	33	0	29	0	145	100
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	8	25	15	20	14	14	96	76
	Hospital Discharge Assistance - BCHS - \$ value of services	\$305.03	\$909.06	\$499.15	\$1,022.46	\$296.10	\$834.41	\$3,866.21	\$2,597.45
	Hospital Discharge Assistance - Oaklawn - # people helped	5	1	2	3	5	4	20	9
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$414.40	\$26.00	\$14.00	\$203.87	\$117.10	\$199.96	\$975.33	\$306.14
Prescription Drug Access	How many new clients were enrolled in PDAP this month?	54	46	36	44	33	40	253	261
	TOTAL active PDAP clients as of this month	1484	1478	1496	1509	1235	1233	(1,509)	(1,815)
	How many new applications were submitted this month?	815	863	1026	812	853	802	5,171	5,743
	Aged 60 and Over	165	166	220	159	178	143	1,031	1,237
	Under Age 60	650	697	806	653	675	659	4,140	4,506
	How many new providers using PDAP program this month?	3	1	0	6	0	2	12	10
	How many total providers are using the PDAP program?	246	247	247	253	251	253	(253)	(228)
	How many people picked up prescriptions this month?	371	554	451	356	473	467	2,672	3,187
	Aged 60 and Over	80	111	92	80	94	95	552	749
	Under Age 60	291	443	359	276	379	372	2,120	2,438
	How many total prescriptions were picked up this month?	593	972	764	600	803	801	4,533	4,759
	Dollar value of the prescriptions picked up this month?	\$455,056.01	\$738,243.55	\$623,010.71	\$594,476.41	\$688,514.07	\$644,779.26	\$3,744,080.01	\$3,304,030.95
	Total number of Prescription Discount Cards issued	0	0	0	1	0	0	1	5

ACTIVITY	DATA	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11	6-Month Total (or 6-month high) THIS YEAR	As compared to LAST YEAR	
Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	23	26	15	21	13	26	124	157	
	Prescription Assistance - \$ (Age 60+)	\$540.07	\$485.98	\$245.85	\$436.85	\$234.19	\$863.12	\$2,806.06	\$4,939.45	
	Prescription Assistance - # helped (Under 60)	142	204	187	165	180	187	1065	1009	
	Prescription Assistance - \$ (Under 60)	\$2,468.05	\$3,086.10	\$3,386.45	\$2,705.90	\$3,605.56	\$3,004.83	\$18,256.89	\$21,970.03	
	Transportation Assistance - # helped (Dale Griffin Fund)	10	26	24	17	38	36	151	96	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$1,166.55	\$1,966.00	\$704.62	\$562.65	\$1,022.84	\$1,179.27	\$6,601.93	\$7,842.13	
	Transportation Assistance - # helped (Aged 60+)	6	12	6	12	9	9	54	77	
	Transportation Assistance - \$ (Aged 60+)	\$115.54	\$323.71	\$273.42	\$170.66	\$398.71	\$270.99	\$1,553.03	\$1,501.08	
	Transportation Assistance - # helped (Aged 24-59)	65	83	59	56	60	50	373	412	
	Transportation Assistance - \$ (Aged 24-59)	\$1,066.25	\$127.89	\$1,270.74	\$759.25	\$912.17	\$971.41	\$5,107.71	\$7,742.59	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	0	0	1	0	0	0	1	7	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$0.00	\$0.00	\$5.00	\$0.00	\$0.00	\$0.00	\$5.00	\$50.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	3	5	12	3	2	4	29	22	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$13.00	\$19.00	\$467.00	\$110.00	\$40.00	\$60.00	\$709.00	\$581.00	
	Durable Medical Equipment - # helped (Age 60+)	1	0	1	0	0	0	2	4	
	Durable Medical Equipment - \$ (Age 60+)	\$35.79	\$0.00	\$41.40	\$0.00	\$0.00	\$0.00	\$77.19	\$437.40	
	Durable Medical Equipment - # helped (Under 60)	5	12	1	7	9	6	40	33	
	Durable Medical Equipment - \$ (Under 60)	\$178.00	\$848.46	\$40.00	\$523.00	\$621.78	\$329.00	\$2,540.24	\$2,518.12	
	Dental & Vision Assistance - # helped (Age 60+)	0	0	0	0	0	0	0	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	0	1	0	0	0	0	1	6	
	Dental & Vision Assistance - \$ (Under 60)	\$0.00	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$752.76	
	TOTALS (PEOPLE) (Age 60+)		30	38	23	33	22	35	181	245
	TOTALS (DOLLARS) (Age 60+)		\$691.40	\$809.69	\$565.67	\$607.51	\$632.90	\$1,134.11	\$4,441.28	\$6,927.93
	TOTALS (PEOPLE) (Under 60)		225	331	283	248	289	283	1,659	1,578
	TOTALS (DOLLARS) (Under 60)		\$4,891.85	\$6,247.45	\$5,868.81	\$4,660.80	\$6,202.35	\$5,544.51	\$33,415.77	\$41,406.63
	TOTALS (PEOPLE) ALL AGES		255	369	306	281	311	318	1,840	1,823
TOTALS (DOLLAR) ALL AGES		\$5,583.25	\$7,057.14	\$6,434.48	\$5,268.31	\$6,835.25	\$6,678.62	\$37,857.05	\$48,334.56	
AVERAGE HEALTH ASSISTANCE FUND REQUEST		\$21.90	\$19.13	\$21.03	\$18.75	\$21.98	\$21.00	\$20.57	\$26.51	

ACTIVITY	DATA	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11	6-Month Total (or 6-month high) THIS YEAR	As compared to LAST YEAR
Lions Club Eyeglass Program for ADULTS	ADULTS: Number of adults helped this month	10	10	21	22	6	3	72	24
	Dollar value of glasses purchased for adults this month	\$444.00	\$1,941.00	\$2,052.00	\$2,142.00	\$691.00	\$612.00	\$7,882.00	\$2,537.00
	Average cost per pair of glasses for adults	\$44.40	\$194.10	\$97.71	\$97.36	\$115.17	\$204.00	\$109.47	\$105.71
	Number of people on the waiting list for glasses	203	193	170	169	183	193	(203)	(174)
	Total funding available for glasses at the beginning of this month	\$11,452.80	\$11,128.80	\$9,297.80	\$7,455.80	\$5,483.80	\$4,862.80	-	-
	Contributions collected this month	\$120.00	\$110.00	\$210.00	\$170.00	\$70.00	\$30.00	\$710.00	\$160.00
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Total expenditures on glasses this month	\$444.00	\$1,941.00	\$2,052.00	\$2,142.00	\$691.00	\$612.00	\$7,882.00	\$2,171.00
	Total funds remaining at end of the month	\$11,128.80	\$9,297.80	\$7,455.80	\$5,483.80	\$4,862.80	\$4,280.80	-	-
Lions Club Eyeglass Program for CHILDREN	CHILDREN: Number of children helped this month	2	0	1	1	0	0	4	3
	Dollar value of glasses purchased for children this month	\$198.00	\$0.00	\$99.00	\$99.00	\$0.00	\$0.00	\$396.00	\$297.00
	Average cost per pair of glasses for children	\$99.00	\$0.00	\$99.00	\$99.00	\$0.00	\$0.00	\$99.00	\$198.00
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	21	12	16	15	13	14	91	92
	SOLUTION - In-house Interpreter	21	12	14	15	13	14	89	91
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	1
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	2	0	0	0	2	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0

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Nursing Clinic	Number of <u>patients</u> treated in the Clinic	241	282	240	241	228	204	1,436	1,802
	Total number of CLINICAL patient <u>encounters</u>	355	346	287	319	352	347	2,006	2,320
	Encounters by Volunteer Providers	29	18	13	14	18	23	115	98
	Encounters by Staff Providers	326	328	274	305	334	324	1,891	2,222
	Total number of Chiropractic patients seen	29	32	31	36	37	41	206	-
	Total number of ADVOCACY-ONLY patient encounters	114	127	144	141	172	81	779	-
	Ratio: Number of visits per patient	1.47	1.23	1.20	1.32	1.54	1.70	1.94	1.29
	Number of Clinic Days This Month	15.5	20.0	14.0	15.0	16.5	10.0	91.0	113.8
	Ratio: Number of clinical visits per DAY	22.90	17.30	20.50	21.27	21.33	34.70	22.04	20.4
	Number of patients TURNED AWAY due to limited capacity.	91	63	67	81	56	94	452	956
	Number of prescriptions (sample medications) given out	207	184	196	186	156	124	1053	-
	Dollar value of sample medications given out	\$19,251.18	\$18,482.19	\$20,118.12	\$15,475.04	\$19,428.12	\$16,121.78	\$108,876.43	\$124,212.57
	Number of hygiene kits given out	10	5	5	6	5	12	43	20
	Number of specialist referrals made	24	28	32	43	28	37	192	203
	Number of community referrals made (clinic only)	29	32	46	11	9	5	132	212
Value of donated radiology - Professional services	\$4,507.00	\$4,647.55	\$2,135.22	\$2,641.16	\$5,399.54	\$2,699.36	\$22,029.83	\$26,907.23	
Dollar value of lab work provided to patients	\$1,727.10	\$1,360.08	\$10,945.67	not yet avail.	not yet avail.	not yet avail.	\$14,032.85	\$15,319.43	
Mobile Clinic	Number of mobile clinic <u>encounters</u>	132	81	55	84	30	152	534	-
	Number of hygiene kits given out	17	2	22	36	30	79	186	-
	Number of food kits given out	49	3	33	58	29	91	263	-
	Total number of mobile clinic referrals	5	2	6	4	0	0	17	-
	To Family Health Center	0	0	3	1	0	0	4	-
	To "home" Nursing Clinic	5	2	1	3	0	0	11	-
	To Emergency Department	0	0	1	0	0	0	1	-
	To Other Medical Facilities	0	0	1	0	0	0	1	-

ACTIVITY	DATA	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11	6-Month Total (or 6-month high) THIS YEAR	As compared to LAST YEAR
Dentists' Partnership	Number of people who have <u>completed</u> an exam/treatment visit	56	59	58	64	53	40	330	413
	Number who also had NO MEDICAL INSURANCE	55	56	58	64	53	40	326	396
	Total number of exam and treatment visits completed this month	56	64	70	77	54	42	363	463
	Total number of exams and treatment services completed this month	84	140	107	155	89	65	640	690
	Dollar value of exam and treatment visits completed this month	\$10,849.00	\$17,806.00	\$15,944.00	\$19,838.00	\$10,967.00	\$7,126.00	\$82,530.00	\$82,029.00
	Number of people who have completed an oral health class	34	52	36	47	27	33	229	270
	Number of free dental cleanings/screenings	43	52	70	62	46	56	329	277
	Total number of dentists participating	39	39	39	39	39	39	(39)	(38)
	Total number of staff or volunteer dental hygienists	5	5	5	5	5	5	(5)	(4)
	Number of people who failed to appear (no-show) at a dentists' office this month	1	1	0	0	0	1	3	10
No Show Percentage	1.8%	1.5%	0.0%	0.0%	0.0%	2.3%	0.8%	2.1%	
Denture Partnership	Value of denture services and materials donated this month	\$292.50	\$0.00	\$181.50	\$0.00	\$0.00	\$0.00	\$474.00	-
"Better Smiles. Better World." (orthodontia pilot program)	Number of Orthodontists participating	2	2	2	2	2	2	(2)	(1)
	Number of people actively in treatment	53	64	67	67	68	70	(70)	(24)
	Number of orthodontia visits donated this month	6	7	7	9	8	8	45	24
	Value of orthodontia visits donated this month	\$1,350.00	\$1,870.00	\$1,890.00	\$2,430.00	\$2,160.00	\$2,160.00	\$11,860.00	\$5,631.00
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	911	1055	941	784	544	881	5116	7497
	Hours of community service performed - Orthodontia program	117	246	275	197	12	681	1528	633
	Hours of community service performed - Health Assistance Fund	15	19	25	24	49	52	184	137
	Bags of clothing donated - #	24	26	20	15	25	19	129	219
	Household good and durable medical equipment donated - #	5	3	3	0	6	0	17	29
	Pounds of non-perishable food items donated - #	0	2	5	3	5	6	21	0
	Financial contributions made toward caring for the uninsured - #	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$50.00

\$37309.13 worth of medications were donated to the Nursing Clinic in DECEMBER 2011 **Annual PDAP Equivalent:** **\$7,488,160.02**
 \$35807.34 worth of medications were donated to Summit Pointe in DECEMBER 2011

A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)
 WHERE THE (-) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED