

Community HealthCare Connections

6-Month Outcomes Report through April 2011

ACTIVITY	DATA	Nov '10	Dec '10	Jan '11	Feb '11	March '11	April '11	6-month total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	935	1370	1726	1720	1636	1589	(1,726)	(1,559)
CHP PLAN B	Number of New Enrollments this month	15	31	60	52	112	88	358	266
	Aged 60 and Over	3	1	3	4	9	6	26	35
	Under Age 60	12	30	57	48	103	82	332	231
	Total Current Enrollment	787	707	685	737	826	915	(915)	(950)
	Aged 60 and Over	147	135	128	132	389	135	-	-
	Under Age 60	640	572	557	605	437	780	-	-
	Number of eligible individuals on the waiting list	433	490	520	429	376	2	(520)	(1118)
Referral & Advocacy	Reception & Intake Services	-	-	-	-	-	1148	1,148	-
	Communication and Education on Health Access Resources	355	315	425	417	415	472	2,399	-
	Number of new Referral & Advocacy Cases taken on this month	352	327	332	358	329	364	2,062	1728
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	30	24	32	35	30	23	174	138
	Number of Emergency Department Clinic Referrals	9	7	1	4	5	3	29	9
	Number Resolved	14	12	7	11	14	5	63	41
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	25	19	26	28	21	21	140	106
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	6	11	7	6	14	9	53	-
	Hospital Discharge Assistance - BCHS - \$ value of services	\$180.82	\$438.84	\$286.11	\$142.25	\$511.71	\$497.85	\$2,057.58	-
	Hospital Discharge Assistance - Oaklawn - # people helped	2	1	3	0	6	1	13	-
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$14.00	\$25.00	\$554.79	\$0.00	\$551.14	\$12.45	\$1,157.38	-
Prescription Drug Access	How many new clients were enrolled in PDAP this month?	32	39	22	22	38	44	197	229
	TOTAL active PDAP clients as of this month	1781	1815	1835	1373	1383	1410	(1,835)	(1,459)
	How many new applications were submitted this month?	948	885	924	858	1026	838	5,479	5,311
	Aged 60 and Over	189	189	194	193	199	186	1,150	1,097
	Under Age 60	759	696	730	665	827	652	4,329	4,214
	How many new providers using PDAP program this month?	2	0	3	2	3	3	13	16
	How many total providers are using the PDAP program?	228	228	231	233	236	239	(239)	(241)
	How many people picked up prescriptions this month?	571	481	511	478	554	454	3,049	2,059
	Aged 60 and Over	128	181	110	106	114	90	729	446
	Under Age 60	443	300	401	372	440	364	2,320	1,613
	How many total prescriptions were picked up this month?	1003	799	860	858	955	764	5,239	3,375
	Dollar value of the prescriptions picked up this month?	\$655,601.87	\$569,577.11	\$653,464.90	\$599,109.69	\$728,028.71	\$592,717.71	\$3,798,499.99	\$2,133,854.04
	Total number of Prescription Discount Cards issued	3	0	0	1	9	1	14	30

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	20	17	20	21	18	22	118	55	
	Prescription Assistance - \$ (Age 60+)	\$687.70	\$312.65	\$821.39	\$485.09	\$507.63	\$685.38	\$3,499.84	\$3,798.77	
	Prescription Assistance - # helped (Under 60)	152	124	132	93	103	116	720	320	
	Prescription Assistance - \$ (Under 60)	\$2,832.07	\$2,615.09	\$2,009.09	\$1,649.76	\$1,623.15	\$2,291.76	\$13,020.92	\$11,396.02	
	Transportation Assistance - # helped (Dale Griffin Fund)	13	21	32	11	18	14	109	47	
	Transportation Assistance - \$ (Dale Griffin Fund)	\$731.85	\$1,452.21	\$860.42	\$570.47	\$965.51	\$841.34	\$5,421.80	\$2,442.24	
	Transportation Assistance - # helped (Aged 60+)	20	7	11	16	17	19	90	39	
	Transportation Assistance - \$ (Aged 60+)	\$384.31	\$83.25	\$231.67	\$417.96	\$528.31	\$535.72	\$2,181.22	\$1,906.41	
	Transportation Assistance - # helped (Aged 24-59)	87	67	82	45	32	51	364	148	
	Transportation Assistance - \$ (Aged 24-59)	\$1,511.89	\$1,193.82	\$2,011.60	\$1,292.26	\$922.33	\$1,334.49	\$8,266.39	\$4,943.98	
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	0	0	0	0	2	1	3	0	
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$8.00	\$5.00	\$13.00	\$0.00	
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	4	4	0	3	5	4	20	0	
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$30.00	\$223.00	\$0.00	\$26.00	\$32.00	\$114.00	\$425.00	\$0.00	
	Durable Medical Equipment - # helped (Age 60+)	1	0	0	0	0	0	1	4	
	Durable Medical Equipment - \$ (Age 60+)	\$50.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$50.00	\$433.19	
	Durable Medical Equipment - # helped (Under 60)	2	3	2	3	5	2	17	18	
	Durable Medical Equipment - \$ (Under 60)	\$70.00	\$79.27	\$131.82	\$92.99	\$433.62	\$89.80	\$897.50	\$2,056.26	
	Dental & Vision Assistance - # helped (Age 60+)	0	0	1	0	0	0	1	0	
	Dental & Vision Assistance - \$ (Age 60+)	\$0.00	\$0.00	\$200.00	\$0.00	\$0.00	\$0.00	\$200.00	\$0.00	
	Dental & Vision Assistance - # helped (Under 60)	0	0	0	0	1	0	1	2	
	Dental & Vision Assistance - \$ (Under 60)	\$0.00	\$0.00	\$0.00	\$0.00	\$140.00	\$0.00	\$140.00	\$500.00	
	TOTALS (PEOPLE) (Age 60+)		41	24	32	37	37	42	213	98
	TOTALS (DOLLARS) (Age 60+)		\$1,122.01	\$395.90	\$1,253.06	\$903.05	\$1,043.94	\$1,226.10	\$5,944.06	\$6,138.37
	TOTALS (PEOPLE) (Under 60)		258	219	248	155	164	187	1,231	535
	TOTALS (DOLLARS) (Under 60)		\$5,175.81	\$5,563.39	\$5,012.93	\$3,631.48	\$4,116.61	\$4,671.39	\$28,171.61	\$21,338.50
TOTALS (PEOPLE) ALL AGES		299	243	280	192	201	229	1,444	633	
TOTALS (DOLLAR) ALL AGES		\$6,297.82	\$5,959.29	\$6,265.99	\$4,534.53	\$5,160.55	\$5,897.49	\$34,115.67	\$27,476.87	
AVERAGE HEALTH ASSISTANCE FUND REQUEST		\$21.06	\$24.52	\$22.38	\$23.62	\$25.67	\$25.75	\$23.63	\$43.41	

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Lions Club Eyeglass Program for ADULTS	ADULTS: Number of adults helped this month	1	4	3	6	2	4	20	-
	Dollar value of glasses purchased for adults this month	\$123.00	\$488.00	\$345.00	\$666.00	\$99.00	\$468.00	\$2,189.00	-
	Average cost per pair of glasses for adults	\$123.00	\$122.00	\$115.00	\$111.00	\$49.50	\$117.00	\$109.45	-
	Number of people on the waiting list for glasses	150	174	176	193	195	206	(206)	-
	Total funding available for glasses at the beginning of this month	\$3,174.00	\$3,071.00	\$2,623.00	\$2,288.00	\$1,613.00	\$11,534.00	-	-
	Contributions collected this month	\$20.00	\$40.00	\$10.00	\$90.00	\$20.00	\$30.00	-	-
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$0.00	\$0.00	\$10,000.00	\$0.00	-	-
	Total expenditures on glasses this month	\$123.00	\$488.00	\$345.00	\$765.00	\$99.00	\$468.00	-	-
	Total funds remaining at end of the month	\$3,071.00	\$2,623.00	\$2,288.00	\$1,613.00	\$11,534.00	\$11,096.00	-	-
Lions Club Eyeglass Program for CHILDREN	CHILDREN: Number of children helped this month	1	2	0	0	1	1	5	-
	Dollar value of glasses purchased for children this month	\$99.00	\$198.00	\$0.00	\$0.00	\$99.00	\$99.00	\$495.00	-
	Average cost per pair of glasses for children	\$99.00	\$99.00	\$0.00	\$0.00	\$99.00	\$99.00	\$99.00	-
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	13	17	22	9	15	22	98	79
	SOLUTION - In-house Interpreter	13	17	22	9	15	22	98	70
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	9
	SOLUTION - LHCP	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	0	0	0	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0
Nursing Clinic	Number of <u>patients</u> treated in the Clinic	259	235	272	234	280	300	1,580	1,342
	Total number of CLINICAL patient <u>encounters</u>	355	306	331	334	375	351	2,052	1,623
	Encounters by Volunteer Providers	21	17	19	18	17	15	107	96
	Encounters by Staff Providers	334	289	312	316	358	336	1,945	1,527
	Total number of ADVOCACY-ONLY patient encounters	-	-	-	-	83	77	160	-
	Ratio: Number of visits per patient	1.37	1.30	1.22	1.43	1.64	1.17	1.40	-
	Number of Clinic Days This Month	16.3	15.0	17.5	18.5	22.0	20.0	109.3	113.5
	Ratio: Number of visits per DAY	21.85	20.40	18.91	18.05	20.82	17.55	20.2	-
	Number of prescriptions (sample medications) given out	187	156	138	189	230	275	1175	506
	Dollar value of sample medications given out	\$26,583.13	\$16,212.16	\$20,102.18	\$20,078.33	\$28,118.52	\$29,118.75	\$140,213.07	\$77,629.22
	Number of hygiene kits given out	2	3	3	7	8	5	28	53
	Number of specialist referrals made	25	31	29	26	25	22	158	216
	Number of community referrals made (clinic only)	27	32	31	29	19	26	164	760
Value of donated radiology - Professional services	\$5,290.00	\$2,772.23	\$3,084.00	\$2,191.01	\$3,823.00	not avail. Yet	\$17,160.24	\$6,791.00	

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	Dollar value of lab work provided to patients	\$2,501.72	\$1,986.55	\$1,765.47	\$1,765.47	\$1,765.46	\$1,765.46	\$11,550.13	\$5,909.88
Mobile Clinic	Number of mobile clinic <u>encounters</u>	-	-	-	-	-	67	67	-

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Dentists' Partnership	Number of people who have <u>completed</u> an exam/treatment visit	70	67	69	74	72	65	417	327
	Number who also had NO MEDICAL INSURANCE	70	62	68	73	74	65	412	287
	Total number of exam and treatment visits completed this month	83	73	74	89	78	73	470	436
	Total number of exams and treatment services completed this month	125	105	105	164	110	130	739	206
	Dollar value of exam and treatment visits completed this month	\$14,451.00	\$11,764.00	\$12,499.00	\$25,484.00	\$11,841.00	\$16,277.00	\$92,316.00	\$66,879.00
	Number of people who have completed an oral health class	44	44	62	36	64	38	288	113
	Number of free dental cleanings/screenings	39	32	53	39	69	47	279	315
	Total number of dentists participating	38	38	38	37	37	37	(38)	(38)
	Total number of staff or volunteer dental hygienists	4	4	4	4	4	4	(4)	(4)
	Number of people who failed to appear (no-show) at a dentists' office this month	1	2	1	3	2	1	10	9
No Show Percentage	1.2%	2.7%	1.3%	3.3%	2.5%	1.4%	2.1%	2.0%	
"Better Smiles. Better World." (orthodontia pilot program)	Number of Orthodontists participating	1	1	1	1	2	2	(2)	-
	Number of people actively in treatment	21	24	26	31	34	47	(47)	-
	Number of orthodontia visits donated this month	8	5	5	11	5	7	41	-
	Value of orthodontia visits donated this month	\$1,581.00	\$1,350.00	\$1,350.00	\$2,970.00	\$1,400.00	\$1,890.00	\$10,541.00	-
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	962	1012	1424	936	1286	767	6386	5412
	Hours of community service performed - Orthodontia program	244	158	141	91	288	200	1122	-
	Hours of community service performed - Health Assistance Fund	24	19	22	15	21	12	113	150
	Bags of clothing donated - #	35	38	30	34	41	32	210	252
	Household good and durable medical equipment donated - #	4	7	3	2	2	0	18	0
	Pounds of non-perishable food items donated - #	0	0	0	2	2	5	9	0
	Financial contributions made toward caring for the uninsured - #	\$0.00	\$0.00	\$0.00	\$0.00	\$5.00	\$5.00	\$10.00	\$52.00

\$77,684.66 worth of medications were donated to the Nursing Clinic in April 2011
 \$39,065.47 worth of medications were donated to Summit Pointe in April 2011

Annual PDAP Equivalent: **\$7,596,999.98**

**A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)
 WHERE THE (-) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED**