

ACTIVITY	DATA	January '11	Feb '11	March '11	April '11	May '11	June '11	July '11	Aug '11	Sept '11	Oct '11	Nov '11	Dec '11	6-Month Total (or 6-month high) THIS YEAR	As compared to LAST YEAR
CHP PLAN A	Total Current Enrollment	1726	1720	1636	1589	1461	1414	1363	1301	1258	1069	861	752	(1,726)	(1,505)
CHP PLAN B	Number of New Enrollments this month	60	52	112	88	130	47	19	15	17	16	15	13	584	284
	Aged 60 and Over	3	4	9	6	11	8	2	3	4	2	3	4	59	49
	Under Age 60	57	48	103	82	119	39	17	12	13	14	12	9	525	235
	Total Current Enrollment	685	737	826	915	952	943	912	892	867	831	781	759	(952)	(945)
	Aged 60 and Over	128	132	389	135	151	133	131	130	125	120	117	109	-	-
	Under Age 60	557	605	437	780	801	810	781	762	742	711	664	650	-	-
	Number of eligible individuals on the waiting list	520	429	376	2	60	196	234	291	351	400	464	483	(520)	(1408)
Referral & Advocacy	Reception & Intake Services	-	-	-	1148	1146	1106	995	1076	978	825	823	947	9,044	-
	Communication and Education on Health Access Resources	425	417	415	472	461	489	498	405	381	398	316	467	5,144	4094
	Number of new Referral & Advocacy Cases taken on this month	332	358	329	364	310	63	130	115	151	128	132	120	2,532	2206
Hospital Coordination Services - EMERGENCY DEPARTMENT	Number of Emergency Department Community Referrals	32	35	30	23	33	4	33	60	35	2	39	1	327	265
	Number of Emergency Department Clinic Referrals	1	4	5	3	6	16	8	22	6	3	4	7	85	96
	Number Resolved	7	11	14	5	16	20	13	27	8	5	14	8	148	129
	Number Unresolved - Improper Referral	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Number Unresolved - Other Reasons (NO SHOW)	26	28	21	21	23	0	28	55	33	0	29	0	264	232
Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT	Hospital Discharge Assistance - BCHS - # people helped	7	6	14	9	14	19	8	25	15	20	14	14	165	89
	Hospital Discharge Assistance - BCHS - \$ value of services	\$286.11	\$142.25	\$511.71	\$497.85	\$255.05	\$463.85	\$305.03	\$909.06	\$499.15	\$1,022.46	\$296.10	\$834.41	\$6,023.03	\$3,212.26
	Hospital Discharge Assistance - Oaklawn - # people helped	3	0	6	1	1	1	5	1	2	3	5	4	32	9
	Hospital Discharge Assistance - Oaklawn - \$ value of services	\$554.79	\$0.00	\$551.14	\$12.45	\$22.00	\$67.29	\$414.40	\$26.00	\$14.00	\$203.87	\$117.10	\$199.96	\$2,183.00	\$306.14
Language Support	Number of clients/patients reporting language other than English as their "preferred language"	22	9	15	22	26	27	21	12	16	15	13	14	212	187
	SOLUTION - In-house Interpreter	22	9	15	22	26	27	21	12	14	15	13	14	210	179
	SOLUTION - Patient/Client's own interpreter	0	0	0	0	0	0	0	0	0	0	0	0	0	8
	SOLUTION - LHCP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	SOLUTION - Other external interpreter	0	0	0	0	0	0	0	0	2	0	0	0	2	0
	SOLUTION - Not able to help	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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Health Assistance Fund	Prescription Assistance - # helped (Age 60+)	20	21	18	22	12	17	23	26	15	21	13	26	234	237
	Prescription Assistance - \$ (Age 60+)	\$821.39	\$485.09	\$507.63	\$685.38	\$275.10	\$445.68	\$540.07	\$485.98	\$245.85	\$436.85	\$234.19	\$863.12	\$6,026.33	\$8,947.07
	Prescription Assistance - # helped (Under 60)	132	93	103	116	127	108	142	204	187	165	180	187	1744	1476
	Prescription Assistance - \$ (Under 60)	\$2,009.09	\$1,649.76	\$1,623.15	\$2,291.76	\$2,475.45	\$1,745.41	\$2,468.05	\$3,086.10	\$3,386.45	\$2,705.90	\$3,605.56	\$3,004.83	\$30,051.51	\$42,539.96
	Transportation Assistance - # helped (Dale Griffin Fund)	32	11	18	14	21	20	10	26	24	17	38	36	267	168
	Transportation Assistance - \$ (Dale Griffin Fund)	\$860.42	\$570.47	\$965.51	\$841.34	\$522.70	\$969.68	\$1,166.55	\$1,966.00	\$704.62	\$562.65	\$1,022.84	\$1,179.27	\$11,332.05	\$11,078.50
	Transportation Assistance - # helped (Aged 60+)	11	16	17	19	6	15	6	12	6	12	9	9	138	112
	Transportation Assistance - \$ (Aged 60+)	\$231.67	\$417.96	\$528.31	\$535.72	\$138.95	\$522.23	\$115.54	\$323.71	\$273.42	\$170.66	\$398.71	\$270.99	\$3,927.87	\$3,355.48
	Transportation Assistance - # helped (Aged 24-59)	82	45	32	51	39	49	65	83	59	56	60	50	671	601
	Transportation Assistance - \$ (Aged 24-59)	\$2,011.60	\$1,292.26	\$922.33	\$1,334.49	\$1,211.14	\$1,337.81	\$1,066.25	\$127.89	\$1,270.74	\$759.25	\$912.17	\$971.41	\$13,217.34	\$12,281.24
	Primary Healthcare & Therapeutic Services - # helped (Age 60+)	0	0	2	1	0	1	0	0	0	1	0	0	5	7
	Primary Healthcare & Therapeutic Services - \$ (Age 60+)	\$0.00	\$0.00	\$8.00	\$5.00	\$0.00	\$35.00	\$0.00	\$0.00	\$0.00	\$5.00	\$0.00	\$0.00	\$53.00	\$50.00
	Primary Healthcare & Therapeutic Services - # helped (Under 60)	0	3	5	4	3	10	3	5	12	3	2	4	54	32
	Primary Healthcare & Therapeutic Services - \$ (Under 60)	\$0.00	\$26.00	\$32.00	\$114.00	\$187.00	\$466.00	\$13.00	\$19.00	\$467.00	\$110.00	\$40.00	\$60.00	\$1,534.00	\$1,148.62
	Durable Medical Equipment - # helped (Age 60+)	0	0	0	0	0	1	1	0	1	0	0	0	3	8
	Durable Medical Equipment - \$ (Age 60+)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$61.00	\$35.79	\$0.00	\$41.40	\$0.00	\$0.00	\$0.00	\$138.19	\$870.59
	Durable Medical Equipment - # helped (Under 60)	2	3	5	2	0	4	5	12	1	7	9	6	56	57
	Durable Medical Equipment - \$ (Under 60)	\$131.82	\$92.99	\$433.62	\$89.80	\$0.00	\$372.70	\$178.00	\$848.46	\$40.00	\$523.00	\$621.78	\$329.00	\$3,661.17	\$5,044.77
	Dental & Vision Assistance - # helped (Age 60+)	1	0	0	0	0	0	0	0	0	0	0	0	1	0
	Dental & Vision Assistance - \$ (Age 60+)	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$200.00	\$0.00
	Dental & Vision Assistance - # helped (Under 60)	0	0	1	0	0	1	0	1	0	0	0	0	3	9
	Dental & Vision Assistance - \$ (Under 60)	\$0.00	\$0.00	\$140.00	\$0.00	\$0.00	\$325.00	\$0.00	\$200.00	\$0.00	\$0.00	\$0.00	\$0.00	\$665.00	\$1,452.76
	TOTALS (PEOPLE) (Age 60+)	32	37	37	42	18	34	30	38	23	33	22	35	381	364
	TOTALS (DOLLARS) (Age 60+)	\$1,253.06	\$903.05	\$1,043.94	\$1,226.10	\$414.05	\$1,063.91	\$691.40	\$809.69	\$565.67	\$607.51	\$632.90	\$1,134.11	\$10,345.39	\$13,223.14
	TOTALS (PEOPLE) (Under 60)	248	155	164	187	190	192	225	331	283	248	289	283	2,795	2,343
	TOTALS (DOLLARS) (Under 60)	\$5,012.93	\$3,631.48	\$4,116.61	\$4,671.39	\$4,396.29	\$5,216.60	\$4,891.85	\$6,247.45	\$5,868.81	\$4,660.80	\$6,202.35	\$5,544.51	\$60,461.07	\$73,545.85
	TOTALS (PEOPLE) ALL AGES	280	192	201	229	208	226	255	369	306	281	311	318	3,176	2,707
	TOTALS (DOLLAR) ALL AGES	\$6,265.99	\$4,534.53	\$5,160.55	\$5,897.49	\$4,810.34	\$6,280.51	\$5,583.25	\$7,057.14	\$6,434.48	\$5,268.31	\$6,835.25	\$6,678.62	\$70,806.46	\$86,768.99
AVERAGE HEALTH ASSISTANCE FUND REQUEST	\$22.38	\$23.62	\$25.67	\$25.75	\$23.13	\$27.79	\$21.90	\$19.13	\$21.03	\$18.75	\$21.98	\$21.00	\$22.29	\$32.05	
How many new clients were enrolled in PDAP this month?	22	22	38	44	31	61	54	46	36	44	33	40	471	500	
TOTAL active PDAP clients as of this month	1835	1373	1383	1410	1499	1452	1484	1478	1496	1509	1235	1233	(1,835)	(1815)	
How many new applications were submitted this month?	924	858	1026	838	784	1037	815	863	1026	812	853	802	10,638	10,893	
Aged 60 and Over	194	193	199	186	161	221	165	166	220	159	178	143	2,185	2,267	
Under Age 60	730	665	827	652	623	816	650	697	806	653	675	659	8,453	8,626	
How many new providers using PDAP program this month?	3	2	3	3	1	3	3	1	0	6	0	2	27	22	

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Prescription Drug Access	How many total providers are using the PDAP program?	231	233	236	239	240	243	246	247	247	253	251	253	(253)	(243)
	How many people picked up prescriptions this month?	511	478	554	454	432	465	371	554	451	356	473	467	5,566	5,451
	Aged 60 and Over	110	106	114	90	98	97	80	111	92	80	94	95	1,167	1,231
	Under Age 60	401	372	440	364	334	368	291	443	359	276	379	372	4,399	4,220
	How many total prescriptions were picked up this month?	860	858	955	764	713	742	593	972	764	600	803	801	9,425	8589
	Dollar value of the prescriptions picked up this month?	\$653,464.90	\$599,109.69	\$728,028.71	\$592,717.71	\$518,642.27	\$524,497.06	\$455,056.01	\$738,243.55	\$623,010.71	\$594,476.41	\$688,514.07	\$644,779.26	\$7,360,540.35	\$5,814,586.30
	Total number of Prescription Discount Cards issued	0	1	9	1	0	3	0	0	0	0	1	0	0	15
Lions Club Eyeglass Program for ADULTS	ADULTS: Number of adults helped this month	3	6	2	4	5	4	10	10	21	22	6	3	96	24
	Dollar value of glasses purchased for adults this month	\$345.00	\$666.00	\$99.00	\$468.00	\$345.00	\$388.20	\$444.00	\$1,941.00	\$2,052.00	\$2,142.00	\$691.00	\$612.00	\$10,193.20	\$2,537.00
	Average cost per pair of glasses for adults	\$115.00	\$111.00	\$49.50	\$117.00	\$69.00	\$97.05	\$44.40	\$194.10	\$97.71	\$97.36	\$115.17	\$204.00	\$106.18	\$105.71
	Number of people on the waiting list for glasses	176	193	195	206	225	240	203	193	170	169	183	193	(240)	(174)
	Total funding available for glasses at the beginning of this month	\$2,623.00	\$2,288.00	\$1,613.00	\$11,534.00	\$11,096.00	\$10,678.00	\$11,452.80	\$11,128.80	\$9,297.80	\$7,455.80	\$5,483.80	\$4,862.80	-	-
	Contributions collected this month	\$10.00	\$90.00	\$20.00	\$30.00	\$50.00	\$40.00	\$120.00	\$110.00	\$210.00	\$170.00	\$70.00	\$30.00	-	-
	Additional donations and grant funds received this month	\$0.00	\$0.00	\$10,000.00	\$0.00	\$0.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	-	-
	Total expenditures on glasses this month	\$345.00	\$765.00	\$99.00	\$468.00	\$468.00	\$388.20	\$444.00	\$1,941.00	\$2,052.00	\$2,142.00	\$691.00	\$612.00	-	-
Total funds remaining at end of the month	\$2,288.00	\$1,613.00	\$11,534.00	\$11,096.00	\$10,678.00	\$11,329.80	\$11,128.80	\$9,297.80	\$7,455.80	\$5,483.80	\$4,862.80	\$4,280.80	-	-	
Lions Club Eyeglass Program for CHILDREN	CHILDREN: Number of children helped this month	0	0	1	1	0	2	2	0	1	1	0	0	8	3
	Dollar value of glasses purchased for children this month	\$0.00	\$0.00	\$99.00	\$99.00	\$0.00	\$198.00	\$198.00	\$0.00	\$99.00	\$99.00	\$0.00	\$0.00	\$792.00	\$297.00
	Average cost per pair of glasses for children	\$0.00	\$0.00	\$99.00	\$99.00	\$0.00	\$99.00	\$99.00	\$0.00	\$99.00	\$99.00	\$0.00	\$0.00	\$99.00	\$99.00

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Nursing Clinic	Number of <u>patients</u> treated in the Clinic	272	234	280	300	300	323	241	282	240	241	228	204	3,145	3,383	
	Total number of CLINICAL patient <u>encounters</u>	331	334	375	351	366	402	355	346	287	319	352	347	4,165	4,184	
	Encounters by Volunteer Providers	19	18	17	15	16	12	29	18	13	14	18	23	212	205	
	Encounters by Staff Providers	312	316	358	336	350	390	326	328	274	305	334	324	3,953	3,979	
	Total number of Chiropractic patients seen	-	-	-	-	-	36	29	32	31	36	37	41	242	-	
	Total number of ADVOCACY-ONLY patient encounters	-	-	83	77	65	45	114	127	144	141	172	81	1,049	-	
	Ratio: Number of visits per patient	1.22	1.43	1.34	1.17	1.22	1.24	1.47	1.23	1.20	1.32	1.54	1.70	1.32	1.26	
	Number of Clinic Days This Month	17.5	18.5	22.0	20.0	20.5	19.5	15.5	20.0	14.0	15.0	16.5	10.0	209.0	235.3	
	Ratio: Number of visits per DAY	18.91	18.05	17.05	17.55	17.85	20.62	22.90	17.30	20.50	21.27	21.33	34.70	19.93	17.8	
	Number of patients TURNED AWAY due to limited capacity.	-	-	-	-	-	-	-	91	63	67	81	56	94	452	-
	Number of prescriptions (sample medications) given out	138	189	230	275	315	289	207	184	196	186	156	124	2489	1583	
	Dollar value of sample medications given out	\$20,102.18	\$20,078.33	\$28,118.52	\$29,118.75	\$27,579.18	\$28,101.12	\$19,251.18	\$18,482.19	\$20,118.12	\$15,475.04	\$19,428.12	\$16,121.78	\$261,974.51	\$219,253.14	
	Number of hygiene kits given out	3	7	8	5	7	10	10	5	5	6	5	12	83	55	
	Number of specialist referrals made	29	26	25	22	28	26	24	28	32	43	28	37	348	428	
	Number of community referrals made (clinic only)	31	29	19	26	46	33	29	32	46	11	9	5	316	699	
	Value of donated radiology - Professional services	\$3,084.00	\$2,191.01	\$3,823.00	\$3,197.00	\$3,434.00	\$4,386.00	\$4,507.00	\$4,647.55	\$2,135.22	\$2,641.16	\$5,399.54	\$2,699.36	\$42,144.84	\$41,353.73	
Dollar value of lab work provided to patients	\$1,765.47	\$1,765.47	\$1,765.46	\$1,765.46	\$1,772.16	not yet avail.	\$1,727.10	\$1,360.08	\$10,945.67	not yet avail.	not yet avail.	not yet avail.	\$22,866.87	\$24,289.96		
Mobile Clinic	Number of mobile clinic <u>encounters</u>	-	-	-	70	138	166	132	81	55	84	30	152	908	-	
	Number of hygiene kits given out	-	-	-	-	-	15	17	2	22	36	30	79	201	-	
	Number of food kits given out	-	-	-	-	-	54	49	3	33	58	29	91	317	-	
	Total number of mobile clinic referrals	-	-	-	-	-	6	5	2	6	4	0	0	23	-	
	To Family Health Center	-	-	-	-	-	1	0	0	3	1	0	0	5	-	
	To "home" Nursing Clinic	-	-	-	-	-	5	5	2	1	3	0	0	16	-	
	To Emergency Department	-	-	-	-	-	-	0	0	1	0	0	0	1	-	
	To Other Medical Facilities	-	-	-	-	-	-	0	0	1	0	0	0	2	-	

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Dentists' Partnership	Number of people who have <u>completed</u> an exam/treatment visit	69	74	72	65	78	74	56	59	58	64	53	40	762	780	
	Number who also had NO MEDICAL INSURANCE	68	73	74	65	77	72	55	56	58	64	53	40	755	707	
	Total number of exam and treatment visits completed this month	74	89	78	73	90	74	56	64	70	77	54	42	841	909	
	Total number of exams and treatment services completed this month	105	164	110	130	127	148	84	140	107	155	89	65	1424	1159	
	Dollar value of exam and treatment visits completed this month	\$12,499.00	\$25,484.00	\$11,841.00	\$16,277.00	\$14,425.00	\$21,557.00	\$10,849.00	\$17,806.00	\$15,944.00	\$19,838.00	\$10,967.00	\$7,126.00	\$184,613.00	\$167,464.00	
	Number of people who have completed an oral health class	62	36	64	38	51	30	34	52	52	36	47	27	33	510	502
	Number of free dental cleanings/screenings	53	39	69	47	71	77	43	52	52	70	62	46	56	685	586
	Total number of dentists participating	38	37	37	37	39	39	39	39	39	39	39	39	39	(39)	(38)
	Total number of staff or volunteer dental hygienists	4	4	4	4	4	4	5	5	5	5	5	5	5	(5)	(4)
	Number of people who failed to appear (no-show) at a dentists' office this month	1	3	2	1	2	2	2	1	1	0	0	0	1	14	24
No Show Percentage	1.3%	3.3%	2.5%	1.4%	2.2%	2.6%	1.8%	1.5%	0.0%	0.0%	0.0%	0.0%	2.3%	1.6%	2.6%	
Denture Partnership	Value of denture services and materials donated this month	-	-	-	-	-	-	\$292.50	\$0.00	\$181.50	\$0.00	\$0.00	\$0.00	\$474.00	-	
"Better Smiles. Better World." (orthodontia pilot program)	Number of Orthodontists participating	1	1	2	2	2	3	2	2	2	2	2	2	(2)	-1	
	Number of people actively in treatment	26	31	34	47	51	53	53	64	67	67	68	70	(70)	(24)	
	Number of orthodontia visits donated this month	5	11	5	7	4	7	6	7	7	9	8	8	84	24	
	Value of orthodontia visits donated this month	\$1,350.00	\$2,970.00	\$1,400.00	\$1,890.00	\$1,080.00	\$1,690.00	\$1,350.00	\$1,870.00	\$1,890.00	\$2,430.00	\$2,160.00	\$2,160.00	\$22,240.00	\$5,631.00	
Pay It Forward Community Impact	Hours of community service performed - Dentists' Partnership	1424	936	1286	767	1631	1871	911	1055	941	784	544	881	13030	14724	
	Hours of community service performed - Orthodontia program	141	91	288	200	113	378	117	246	275	197	12	681	2739	633	
	Hours of community service performed - Health Assistance Fund	22	15	21	12	19	17	15	19	25	24	49	52	290	290	
	Bags of clothing donated - #	30	34	41	32	27	22	24	26	20	15	25	19	315	459	
	Household good and durable medical equipment donated - #	3	2	2	0	0	0	5	3	3	0	6	0	24	37	
	Pounds of non-perishable food items donated - #	0	2	2	5	3	0	0	2	5	3	5	6	33	0	
	Financial contributions made toward caring for the uninsured - #	\$0.00	\$0.00	\$5.00	\$5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$10.00	\$163.83

A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)
WHERE THE (-) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED